

Terms & Conditions

Minimum Order Pricing Policy

Mix and match any products to achieve our wholesale minimum order policy of \$100. Prices on website are shown in US dollars and do not include taxes, shipping, duties or other fees. We accept MasterCard, Visa, AMEX and Discover.

Selling Terms

Placement of your order indicates you are aware and agree to our Minimum Advertised Pricing Policy. Please review our MAP Policy. Exceptions must be agreed to by **Tidy Dog Pet Products Company** in advance. Please contact us for prior approval before selling any of our products on an online environment such as Amazon or eBay. All product brand images and descriptions must also be approved by **Tidy Dog Pet Products Company**.

Order Pricing & Substitution

We reserve the right to update pricing based on the increase in costs passed along to us through our manufactures. A 30 day notice on any price increases will be posted on our website if applicable. A 30 day grace period will be honored on orders that are received prior to the effective increase date. Closest substitutions of **TROFF PRODUCTS** on our stock patterns will be made whenever applicable. Be sure to note "no substitutes" should that be your policy. Backorders will be kept open until new product arrives to fulfill your order unless cancelled prior by you.

Shipping

Our warehouse is located in TN. Unless otherwise requested, domestic orders are shipped via UPS & FedEx Ground and

international orders are shipped via FedEx and USPS. Freight services will be used if more economical. Orders are typically processed within two business days of receipt of order.

Shipments returned to us or carrier surcharges for incorrect shipping address given on order are subject to additional shipping charges for reship. If you have any shipping requirements beyond our company policy or if you wish to use your company's shipping account number, please contact us at 844-395-2695. Shipments returned to us or carrier surcharges for incorrect shipping address given on order are subject to additional shipping charges for reship services.

Branding

Resale of any **Tidy Dog Pet Products Company** must include proper product names, images, and official logos. Please contact us for any images needed as we have a full range for your use.

Placement of your order indicates that you agree to all terms and conditions as outlined above, as well as our [MAP Policy](#).

Tidy Dog Pet Products

TROFF BOWLS, TROFF MAT, TROFF CANTEEN, TROFF PERSONLIZATION KITS, TROFF FOOD RISER and TENNESSEE JERKY are all Registered Trademarks 2019 and PATENTS

ALLOWED OR PENDING. **Tidy Dog Pet Products Company**

with a corporate office located at: 1463 Weisgarber Rd.,

Knoxville TN 37909,

Federal ID 81-5456214

Contact Info

Phone: 844-395-2695

Email: info@tidydog.com