

The Client Questionnaire Mailed Out After Closing

Hi [NAME],

Once again, congratulations on the purchase of your new home!! Many new experiences and adventures await you, how exciting! Thank you for allowing us to represent you during that important time in your life. It was a pleasure assisting you.

Seeing people acquire new homes is one of the most satisfying aspects of our business. If you ever again have any needs in the area of real estate, or know of someone else who does, we would be honored if you would give us the first chance to be of assistance. Our promise, as always, is to provide the best possible service...service you would feel comfortable referring to your friends and family.

We would also like to continue to stay in touch with you. Would you please confirm for us what your preferred contact information is? Regarding birthdays, please remember to include the year of birth. Regarding phone numbers, please remember to include the area code.

Preferred Mailing Address:

Phone Number(s):

Email Address(s):

Birthday(s):

Wedding Anniversary:

Lastly, we at The Hill Group are continually striving to improve the high standard of service we provide to our clients. It would greatly assist us in our efforts if you could share a few sentences regarding our recent transaction in the space below, on [Yelp](#), [Google](#), [LinkedIn](#), and/or [Stik](#). **[In fact, I believe you told me you first found us on Yelp, so I'm sure you can appreciate the value of having these independent reviews available for our future clients.]** If you are struggling to decide what to write about, we would appreciate your feedback in any or all of the following areas: what obstacles you faced, and if/how we helped you overcome them; if you would recommend The Hill Group, and why; our general real estate knowledge; our attentiveness to your requests; our courtesy & professionalism; our promptness in returning your calls.

www.yelp.com/biz/the-hill-group-phoenix

maps.google.com/maps/place?q=the+hill+group+mesa&cid=15766969979595752951

www.linkedin.com/in/joshahill

www.stik.com/joshahill

If you don't know how to post reviews to Yelp, Google, LinkedIn, and/or Stik, and would like to, please let me know, and I will gladly help you! If you don't have the time to post to any of these websites, would you simply reply back with an email review of our services? Either way, we would love to hear your thoughts, and be able to share them with others in the future.

So remember, just because we've closed on your home does not mean you can not call us anymore. Rather, we hope you will call us if we may be of assistance in any way down the road. In fact, let us know when you're settled in. We would love to see you in your new space.