



Managed Services

Smaller entities, like Generation Owners (GO) and Generation Operators (GOP) do not have the full-time compliance staff to manage the ever-changing NERC standards, requirements and implementation plans. ABZ offers a managed services solution that is customized to the registered entity.

Summary of Services Offerings

- Provide procedures and programs for the applicable standards.
- Include facility assessments (GO/GOP) and report results to management.
- Provide site training on NERC compliance standards and requirements for those facilities. This also includes roles and responsibilities, as well as maintaining proper compliance evidence.
- ABZ to be the primary contact for the registered entity to reply to any NERC or Region requests.
- Track all open mitigation plans that are related to the NERC compliance program. Ensure that there is timely close of corrective actions and approved implementation plans.
- Provide quarterly updates to management on the health of the NERC compliance program.
- Monitor all NERC alerts, self-certifications and other required reporting for NERC compliance.
- Provide oversight to reduce the risk in the compliance program.
- Submit the required data requested by NERC and Regions. This includes mis-operations, relay operations, modeling data and events analysis.
- Monitor changes in the NERC standards and inform the registered entity of any actions that are required to meet standard implementation dates.

