

Camel Cart Return and Refund Policy

Thanks for shopping at camel-cart.com.

If you are not entirely satisfied with your purchase, we're here to help.

RMA Form

First, please complete the **Camel Cart RMA request form** and email it to orders@camel-cart.com. Once we receive your completed form we will contact you via email or phone to further assist you in the process.

Returns

You have **10 Business Days** from your **UPS delivery date** to contact us with any inquiries regarding a return or refund.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging.

Your item needs to have the **receipt or proof of purchase**.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for any returned items. **Shipping costs are non-refundable.**

Contact Us

If you have any questions on how to return your item to us, contact us at orders@camel-cart.com

