

Our Privacy Policy

Our Commitment to Privacy

Murray Waldren Consulting¹ respects your right to privacy and is committed to safeguarding the privacy of our customers and website visitors. We adhere to the Australian Privacy Principles established by the Privacy Act 1988 (Cth). This policy sets out how we collect and treat your personal information.

“Personal information” is information we hold which is identifiable as being about you.

Collection of personal information

Murray Waldren Consulting will, from time to time, receive and store personal information you enter onto our website, provide to us directly or give to us in other forms.

You may provide basic information such as your name, phone number, address and email address to enable us to send information, provide updates and process your product or service order.

We may collect additional information at other times, including but not limited to, when you provide feedback, when you provide information about your personal or business affairs, change your

¹ A. Saveneh-Murray Pty Ltd ABN:626 302 958, R. Waldren Pty Ltd ABN 626 302 869 & Murray Waldren Consulting Pty Ltd ACN 626 304 078 Collectively trading and henceforth referred to as **Murray Waldren Consulting ABN 626 304 078**

content or email preference, respond to surveys and/or promotions, provide financial or credit card information, or communicate with our customer support.

Additionally, we may also collect any other information you provide while interacting with us.

How we collect your personal information

Murray Waldren Consulting collects personal information from you in a variety of ways, including when you interact with us electronically or in person, when you access our website and when we provide our services to you.

How we use your Personal Information

Murray Waldren Consulting may use personal information collected from you to provide you with information, updates and our services. We may also make you aware of new and additional products, services and opportunities available to you. We may use your personal information to improve our products and services and better understand your needs.

Murray Waldren Consulting may contact you by a variety of measures including, but not limited to telephone, email, SMS or mail.

We may receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy.

How your personal information might be disclosed

We may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this Policy. Personal information is only supplied to a third party when it is required for the delivery of our services.

We may from time to time need to disclose personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.

By providing us with personal information, you consent to the terms of this Privacy Policy and the types of disclosure covered by this Policy. Where we disclose your personal information to third parties, we will request that the third party follow this Policy regarding handling your personal information.

We respect the security of your personal information

Murray Waldren Consulting is committed to ensuring that the information you provide to us is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure information and protect it from misuse, interference, loss and unauthorised access, modification and disclosure.

The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us, or receive from us. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that personal information that we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

By providing us with personal information, you consent to the terms of this Privacy Policy and the types of disclosure covered by this Policy. Where we disclose your personal information to third parties, we will request that the third party follow this Policy regarding handling your personal information.

Accessing your personal information

You may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth). A small administrative fee may be payable for the provision of information. If you would like a copy of the information which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us contact@murraywaldren.com

We reserve the right to refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

If you have a Complaint or Concern about privacy

If you have any complaints about our privacy practices, please feel free to send in details of your complaints to Murray Waldren Consulting, Level 2, 287 Collins Street, Victoria 3000, Australia. We take complaints very seriously and will respond shortly after receiving written notice of your complaint.

Changes to our Privacy Policy

Please be aware that we may change this Privacy Policy in the future. We may modify this Policy at any time, in our sole discretion and all modifications will be effective immediately upon our posting

of the modifications on our website or notice board. Please check back from time to time to review our Privacy Policy.

Our Website

When you visit our website

When you come to our website (www.murraywaldren.com) we may collect certain information such as browser type, operating system, website visited immediately before coming to our site, etc. This information is used in an aggregated manner to analyse how people use our site, such that we can improve our service.

Third party sites

Our site may from time to time have links to other websites not owned or controlled by us. These links are meant for your convenience only. Links may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth). A small administrative fee may be payable for the provision of information. If you would like a copy of the information which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us at contact@murraywaldren.com

We reserve the right to refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

Third party websites do not constitute sponsorship or endorsement or approval of these websites. Please be aware that Murray Waldren Consulting is not responsible for the privacy practices of other such websites. We encourage our users to be aware, when they leave our website, to read the privacy statements of each and every website that collects personal identifiable information.