


William Mitchell

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Summary

I design eCommerce Websites here at Electronic Merchant Systems for merchants who use these websites to run their business. I also create custom eCommerce solutions for customers as well. I am my company's expert when it comes to taking credit cards online.

I specialized in backend and frontend design within Wordpress and I'm excelled at Shift 4 Shop (3d Cart design). I also have knowledge of several other web services dealing with credit card processing. I am a full stack Web Developer with knowledge of several payment gateways.

Specialties: Customer service, Web Development, Presales, eCommerce, API's

Experience

Digital Web Administrator

Electronic Merchant Systems

Jun 2016 - Present (5 years 1 month +)

I am in charge of all the corporate and customer security for websites. I also handle all the department issues dealing with Websites as well as all the billing and assignment of the accounts.

CEO/Owner/Head Developer

2-Bar Designs

Feb 2003 - Present (18 years 5 months +)

I run my own Web Design and Development company called 2-Bar Designs. We build customized websites and also do eCommerce solutions.

Web Designer/eCommerce/

Electronic Merchant Systems

Feb 2006 - Jul 2016 (10 years 6 months)

I am a web developer that has worked with EMS for 15 years. I create website solutions with eCommerce tools on them for merchant services. I have experience in 3 different shopping cart solutions (eBay's Prostores, CRE Loaded and Secure, and 3D Cart). I also have knowledge in 3 different payment gateways (Skipjack, Authorize.net, USAePay) and also currently work in 3 different hosts with Hostopia, Godaddy, and Pantek.

Promotor/Internet Promotor

Cleveland Tech Squad

Jan 2008 - Mar 2015 (7 years 3 months)

I do promotional work for Strange Music for the group called the Cleveland Tech Squad. I'm into music a lot and I do this for fun, but I'm officially a member of the Street Team.

I have recently parted ways with the Cleveland Tech Squad on good terms.



Credit Card Authorization

May Credit

Oct 2004 - Oct 2005 (1 year 1 month)

I worked in the Auth. department, if you had bad credit and had to talk to someone to do a credit check and get your sale to go through, that was me.



Web Designer

Goodtimes

Jan 2003 - Jun 2003 (6 months)

I built their website.

Education



ITT Tech

Associate's degree, Web Design and Development

2003 - 2005

Dreamweaver was my bread and butter. Used this program quite often during that time and even more now at my job.



Avon High School

High School Diploma

1996 - 1999

Study to get a diploma

Skills

Web Design • Graphic Design • Search Engine Submission • B2B eCommerce • Programming • Promoting • Promotions • Web Development • Website Promotion • Web Software Development

Honors & Awards



Employee of the Month

May 2014

I was Electronic Merchant Systems Employee of the Month.