

Set Up IMAP - Palm® Pre™

For increased security, we recommend that you use our secure (SSL) servers, as detailed below. **Note:** If you require non-SSL ports, please see the "[Email Server Settings](#)" page for our full list of available servers and ports.

To set up the Palm Pre for IMAP, perform the following steps:

1. Tap the **Email** icon.



2. If there are no email accounts, tap the **Email** tab and select **Manual Setup**. Proceed to step 3.

If there are already email accounts on the Palm Pre, perform the following steps:

1. Tap the **Email** tab and select **Preferences & Accounts**.
2. Tap the **Add An Account** button.
3. Tap the **Email** tab and select **Manual Setup**.
3. Under **MAIL TYPE**, tap and select **IMAP**.
4. Under **EMAIL ADDRESS**, enter your entire email address (e.g.,

myname@mydomain.com).

5. Under **INCOMING MAIL SERVER**, enter the following information in the spaces provided:

- Enter server name—Enter the secure server name:

secure.emailsrvr.com

- USERNAME—Enter your entire email address (e.g., myname@mydomain.com).
- PASSWORD—Enter the password for your email account.
- PORT #—Enter the secure incoming port: **993**
- ENCRYPTION—Tap and select **SSL**.

The screenshot shows a mobile interface for configuring an email account. It features several input fields with labels to their right:

- MAIL TYPE**: A dropdown menu currently showing **IMAP**.
- EMAIL ADDRESS**: A text field containing **myname@mydomain.com**.
- INCOMING MAIL SERVER**: A text field containing **secure.emailsrvr.com**.
- USERNAME**: A text field containing **myname@mydomain...**.
- PASSWORD**: A text field containing seven dots (•••••••).
- PORT #**: A text field containing **993**.
- ENCRYPTION**: A dropdown menu currently showing **SSL**.

6. Under **OUTGOING MAIL SERVER**, enter the following information in the spaces provided:

- Enter server name—Enter the secure server name:

secure.emailsrvr.com

- Use Authentication—Select **ON**.

- USERNAME—(This may auto-populate with the information that you have already entered.) Enter your entire email address (e.g., myname@mydomain.com).
- PASSWORD—(This may auto-populate with the information that you have already entered.) Enter the password for your email account.
- PORT #—Enter the secure incoming port: **465**
- ENCRYPTION—Tap and select **SSL**.

OUTGOING MAIL SERVER

secure.emailsrvr.com

Use Authentication ON

myname@mydomain... USERNAME

..... PASSWORD

465 PORT #

SSL ENCRYPTION

ROOT FOLDER

Inbox.

7. Under **ROOT FOLDER**, enter **Inbox.** with the period.
8. Tap the **Sign In** button.