

Frequently Asked Questions



- **What does EVV stand for?**
 - EVV stands for Electronic Visit Verification.
- **What is Real Time visit verification?**
 - When the Client or Employer verifies the Employee Clock In & Out.
- **I don't have a smartphone or tablet, but my Employer does. Can I use the Mobile App on their device to clock in/out?**
 - Yes! Employees can use any device that has the DCI Mobile App downloaded. Simply log into your own account.
- **I don't always clock in or out at the Client's home. Can I still use the Mobile App to enter time?**
 - Yes! Some programs allow service to begin in the community. The app simply requires the Client or Employer to be present.
- **I don't have a smartphone or tablet and neither does my Employer. How can I enter time into DCI?**
 - Try Phone EVV! If you have a landline phone, this is an easy way to clock in and out and still be EVV compliant.

Register here to learn more about DCI

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