



THE SAFETY LEARNING SYSTEM™ COLLABORATIVE

JOIN OUR GROWING FAMILY OF EXTRAORDINARY HEALTHCARE INNOVATORS

The Safety Learning System™ (SLS) Collaborative is a growing group of American, Australian, Canadian, and Saudi Arabian medical systems moving beyond simply counting & trending adverse events. We are defining, measuring, and improving the process of care & system failures that contribute to the suffering & harm caused to our patients & providers. SLS Collaborative members provide guidance throughout the improvement process, help one another implement solutions, and provide second victim support.

2018-2019 SLS Collaborative Results:



Traditional Patient Safety

Hospitals spend 80% of their time, money & energy on preventing or identifying the causes of rare HACs and HAIs without implementing system-level changes. Cause is most often attributed to commissions or provider actions. The result is providers being blamed & reprimanded for system & process failures that prevent them from delivering safe & quality care.



SLS Collaborative Findings

Collaborative members have found that more than 80% of the failures they identify are omissions in care - the things we *don't* do to cause harm. Less than 20% of the harm caused can be attributed to HACs and HAIs. We are moving away from shame and blame to implementing reliable system-level changes that work to prevent inevitable human error & increase provider resilience.

For participating medical centers, this SLS Collaborative will create actionable information for healthcare leaders as they will be able to:

- 1) Define & quantify types of process of care & system failures contributing to adverse outcomes, suffering & harm;
- 2) Define & quantify human factor contributors to these process of care & system failures;
- 3) Learn from other Collaborative sites through benchmarking, monthly webinars, online discussion boards, and face-to-face meetings;
- 4) Take action to improve performance by targeting identified process of care & system failures.

HB Healthcare Safety® is a Social Benefit Corporation offering systems-improvement resources to reduce the harm caused by healthcare delivery. We believe that no one should ever suffer or die as the result of process of care or system failures in care delivery. Visit hbhealthcaresafety.org for more information.

Contact: huddleston@hbhealthcaresafety.org or 507-316-1118 to join the movement!