



Assisted Living and Memory Care

March 2020

We continue to monitor The Agency for HealthCare Administration, The Centers for Disease Control, and Florida Department of Health guidelines, for preventing the spread of the Covid-19 virus. These are the most recent precautions that Twin Creeks has implemented. We ask for your understanding, as we strive to keep the residents of Twin Creeks safe, and healthy.

Twin Creeks continues to be closed to visitors. Family members are welcome to drop off gifts, food and other items that residents may need.

Residents are free to be out of their rooms, and around the building. They are asked to observe a distance of 6 feet from other people, and not to congregate in groups that are larger than 10, as this is highly recommended to stop the spread of the virus.

Residents are **strongly encouraged** to stay on the property, but may leave if necessary. Anyone who leaves, will have their temperature taken upon return, and will answer all screening questions. If a resident must leave the premises, we ask everyone to please be very mindful of taking precautions to protect those who live here.

Unfortunately the guideline of keeping a 6 foot distance, means that our **salon is closed**. Medical personnel will continue to see residents in the building, as usual. We will provide transportation for medically necessary visits to the Doctor, but we ask that any appointment that can be, is changed until the threat of contracting the virus has passed.

Our staff is screened as thoroughly as the medical personnel, and they will not work if they have a fever or have been exposed to anyone who has the Coronavirus. We have added some support staff, who will be available to insure that our aides can continue to provide exemplary care to our residents.

Meals will be delivered to the resident rooms, during regular mealtimes. Due to the challenges of delivery, we have gone to more limited menu choices.

We are planning activities that will allow the residents to engage in some fun, while staying within the recommended group size and distance guidelines. Since the dining room was closed for meal service, we may utilize the larger space for keeping a group of 10 or less people, a distance of 6 feet apart.

By Friday, residents will have a comfortable chair in the conference room window, and we will have an area on the front porch, where the rocking chairs are located, where visitors may sit to visit by phone, while you can see each other. Appointments to use this communication area will need to be scheduled between 9 and 7, through the receptionist.

Thank you again for your support as we navigate this constantly changing process!

Amy Van Kleeck
Executive Director
Twin Creeks Assisted Living and Memory Care