Unissant provides management consulting solutions for strategy, process, technology, and operating design and execution.

**STRATEGIC PLANNING**

In partnership with its government and commercial clients, Unissant develops a strategic approach and plan to help organizations achieve their mission and business goals. Benchmarking and other tools are applied in accordance with government and industry standards for business process improvements within functional areas of the enterprise. Unissant’s team of certified specialists work with client executives to create achievable policy objectives for long-term growth.

**BUSINESS PROCESS TRANSFORMATION & BUSINESS PROCESS OPTIMIZATION**

Companies and agencies are faced with increasing pressure to do more with less: provide higher levels of IT service performance and quality and reduce operational costs. Unissant leverages IT Service Management (ITSM) best practices to improve service support and reduce IT service management costs, including service desk, incident management, problem management, change management, configuration management, and asset management.

**PROJECT MANAGEMENT OFFICE (PMO)**

Unissant’s project management services include providing expertise in project management to ensure that projects fulfill their given set of requirements and achieve their overall objectives. This includes on-site project management and the development and implementation of a project management office (PMO).

Some of the tasks involved in the development and implementation of a PMO include:

- Utilizing a Program Management Plan (PMP) to describe turn-key PMO solutions in addition to processes and quality assurance steps to ensure that the PMO seamlessly integrates with key initiatives and other critical environmental touch points.

- Develop solutions for integrating the PMO reporting and monitoring tools, which include the development of a concept of operations, roles and responsibility matrix, organizational structure, and status reporting.
Unissant provides advanced data analytics that empower our clients to meet their business goals. We have deep expertise in finance, health IT, national security and energy.

Unissant delivers innovative, cost-effective solutions to government agencies and private companies to help them tackle their biggest challenges and achieve mission success.

Unissant also has strategic relationships with leading providers of data management and business intelligence services.

Founded in 2006, Unissant is a CMMI Level 3 Dev, ISO 9001:2015 and ISO 27,000:2013 Company, SDB company with offices in Reston, Virginia and San Antonio, Texas. In August 2015, Unissant was named by Inc. magazine as one of the nation’s fastest-growing private companies (the Inc. 5000 List).

For more information about the company, please visit www.unissant.com

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- Establishing and implementing standard policies and procedures based on industry best practices for use by various IT programs. Examples include Project Management Institute’s Project Management Body of Knowledge (PMBOK), Control Objectives for Information and related Technology (COBIT), Information Technology Infrastructure Library (ITIL), and Capability Maturity Model Integration (CMMI).

- Supporting various enterprise-level program management tasks including the creation of executive dashboards and reporting on projects to governance bodies and senior staff.

- Promoting the success of projects by enhancing the maturity of IT Managers throughout a project lifecycle by providing guidance and best practices training.

Specific areas of focus by Unissant while implementing a PMO include:
- Organizational management and compliance
- Program management disciplines
- Quality and continuous improvement
- Valuation and performance
- Technology management

PAST PERFORMANCES
- Federal Housing Finance Agency (FHFA) PMO
  Unissant provides the full range of PMO services to include, but not limited to, research, financial/statistical analysis, program/project management, business process assessment/analysis, technical/business writing, strategic planning, policy development support, software/systems development support, and training.

- State of Maryland PMO
  The Unissant Team leveraged its institutional knowledge at DHMH to bring innovative ideas and industry leading practices that are needed for a first class Exchange PMO.

- US Mint PMO
  The Unissant team provided Retail and Web based sales/commerce systems, Contact Center, Fulfillment Center, e-Commerce web design, management and marketing, business analytics and Point of Sale operations.