



ASHLEY SCHAUER, M.D. - ANDREW COLLINS, M.D. - ELLEN CHANCE SANDERS, M.D. - RITA PAGE, M.D.

Dear New Patient,

Thank you for scheduling a visit with us.

**Please come 15 minutes before your appointment to allow for parking and finding the office.**

- Please take a few moments to fill out the following paper work, and **bring it with you to your appointment.**
- If you need to cancel your appointment or reschedule please give us a 24-hour notice.
- Please bring your insurance card, driver's license/picture ID and glasses in with you. **If you have a vision care plan, we do not participate with these plans and will only bill your insurance if something is medically wrong with your eyes.**
- If you wear contact lenses please bring an unopened sample or a written prescription for them from your previous eye doctor
- If this is a pre-deployment exam, we will not bill your vision care plan and you will be responsible for your bill and can seek reimbursement from your employer
- Bring a complete up-to-date medication list or all of your medications including eye drops with you

#### **Notice to Our Patients Regarding the Refraction Charge**

- Refraction is the procedure in which we determine the best corrected visual acuity of each eye for purposes of medical evaluation or for prescribing spectacles or contact lenses. For most insurances, including **Medicare**, there is no provision for coverage of this procedure and there is no indication that it will likely become a covered service anytime in the future.
- Refraction is necessary to adequately determine visual function and is important in making sure that serious underlying eye problems do not exist. We perform refractions as a part of all of our comprehensive eye evaluations.
- We trust that you will understand the need to perform this procedure and we respectfully ask for payment at the time of service

Thank you for selecting us for your eye care. We look forward to seeing you.

***Drs. Schauer, Collins, Sanders, Page and Staff***



ASHLEY SCHAUER, M.D. - ANDREW COLLINS, M.D. - ELLEN CHANCE SANDERS, M.D. - RITA PAGE, M.D.

**NAME:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_  
(First) (Middle Initial) (Last)

**Gender (circle):** Male / Female **Social Security number:** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone number: (Home)** \_\_\_\_\_ **(Work)** \_\_\_\_\_ **(Mobile)** \_\_\_\_\_

**Marital Status:** \_\_\_\_\_ **Contact preference (circle):** Home phone / Cell phone / Text message / Email

**Email Address:** \_\_\_\_\_ **Employer:** \_\_\_\_\_

**Who referred you?** \_\_\_\_\_ **Primary Care Doctor:** \_\_\_\_\_

*The following is requested for the Meaningful Use Project directed by the Dept. of Health and Human Services (HHS)*

<p><b>Race (circle):</b> Hispanic / White / Asian / Black/African American / American Indian Hawaiian/Pacific Islander / Other</p> <p><b>Ethnicity (circle):</b> Hispanic / Non-Hispanic / Unknown</p> <p><b>Primary Language (circle):</b> English / Spanish / Other: _____</p> <p><b>Smoking History (circle):</b> Every Day Smoker / Some Days / Former / Never Smoked</p>
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**Financial Responsibility** (If you are a minor or someone else is responsible for payment)

**Name:** \_\_\_\_\_ **Relationship to Patient:** \_\_\_\_\_

**Social Security Number:** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone number: (Home)** \_\_\_\_\_ **(Work)** \_\_\_\_\_ **(Mobile)** \_\_\_\_\_

I hereby authorize payment directly to Blue Ridge Ophthalmology (Drs. Schauer/Collins/Sanders) all insurance benefits payable to me for services rendered. I understand that I am financially responsible for all charges, whether or not paid by insurance, for all services rendered on my behalf. I authorize the above noted doctor and/or any provider or supplier of service in this office to release information required to secure payment of benefits. I authorize the use of this signature on all insurance submissions. I understand that obtaining a referral from my primary care doctor does not guarantee insurance coverage for this visit.

For Medicare patients (and some other insurance carriers): I request that payment under the Medicare Insurance Program be made to me or on my behalf to the above noted doctor for any services furnished by that physician/provider. I authorize any holder of medical information about me to release to the Health Care Financing Administration and its agents any information needed to determine those benefits or the benefits payable to related services. Furthermore, I am aware that the Medicare program may not pay for all services rendered. For example, routine eye examinations and determining glasses' prescriptions ("refractions") are not Medicare benefits.

I understand that any unpaid balance that is not covered by insurance may be turned over to a collection agency with failure to pay within (3) billing cycles, and I agree to pay the cost of collection, court costs and reasonable attorney fees. I also agree to pay interest on any outstanding balance with failure to pay on (3) billing cycles at the rate of 18% annually.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

  
**BLUE RIDGE**  
OPHTHALMOLOGY  
*Eye Physicians & Surgeons*

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**Patient:** \_\_\_\_\_

**Reason for today's visit:**

**Medical History / Systems Review (list or write none) (may continue on back)**

General: \_\_\_\_\_  
Ears/Nose/Throat: \_\_\_\_\_  
Heart/Blood Vessels: \_\_\_\_\_  
Lungs/Breathing: \_\_\_\_\_  
Stomach/Intestines: \_\_\_\_\_  
Kidneys/Bladder/Prostate: \_\_\_\_\_  
Joints/Muscles: \_\_\_\_\_  
Skin: \_\_\_\_\_  
Brain/Nerves: \_\_\_\_\_  
Mental Health: \_\_\_\_\_  
Endocrine/Diabetes: \_\_\_\_\_  
Blood: \_\_\_\_\_  
Allergy/Immune: \_\_\_\_\_

**Social History:**

Occupation: \_\_\_\_\_ Smoking: \_\_\_\_\_

**Your Eye History (check all that apply):**

None    Glasses    Contact Lenses: soft / hard    Lazy Eye    Cataract    Macular Degeneration    Glaucoma  
 Diabetic Retinopathy    Eye Injury(s): \_\_\_\_\_  
 Eye Surgery(s): \_\_\_\_\_

**Family Eye History (check all that apply):**

Glaucoma    Macular Degeneration    Cataract    Lazy Eye    Cancer of Eye  
 Other: \_\_\_\_\_

**Allergies to Medicines (list):**

\_\_\_\_\_  
\_\_\_\_\_

**Medications (please list):**

\_\_\_\_\_  
\_\_\_\_\_  
**Are you taking Coumadin (blood thinner)?** Yes / No  
**Are you taking Flomax or other urination medicine?** Yes / No

**Surgeries (list):**

\_\_\_\_\_  
\_\_\_\_\_



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## HIPAA Notice of Privacy Practices

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I, \_\_\_\_\_ (*print name*), understand that as part of my healthcare this practice originates and maintains health records describing my health history, symptoms, examinations and test results, diagnoses, treatment and plans for future care. I understand that this information serves as: A basis for planning my care and treatment, a means of communication among the health professionals who contribute to my care, a source of information for applying my diagnosis and surgical information to my bill, a means by which a third-party payer can verify that services billed were actually provided, and a tool for routine healthcare operations such as assessing quality and reviewing the competence of the healthcare professional.

***A Privacy Notice from Blue Ridge Ophthalmology, PLLC has been made available that provides a more complete description of information uses and disclosures.*** I have the right to review the notice prior to signing this consent. I may revoke this consent in writing, except to the extent that the organization has already taken action in reliance thereon. ***I wish to have the following restrictions to the use or disclosure of my health information:***

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**May we leave messages / medical information on a voicemail at either of these phone numbers?**

Yes  No **Home Phone:** \_\_\_\_\_  Yes  No **Cell Phone:** \_\_\_\_\_

**May we contact you at your place of employment?**  Yes  No

***If so, may we leave a message?***  Yes  No

***If yes: Work Phone:*** \_\_\_\_\_ ***Extension:*** \_\_\_\_\_

**Do you have any particular person or family member(s) that you authorize to receive and discuss information regarding your personal health information (general information, surgical and billing)?**

Yes  No ***If yes, please provide:***

**Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Phone Number(s):** \_\_\_\_\_

***Is this person your Power of Attorney for medical purposes?***  Yes  No

I hereby authorize Blue Ridge Ophthalmology to obtain or release any and all pertinent information regarding my medical care, to assist in my ongoing treatment to or from other health care providers, laboratories, radiology facilities and other institutions. This notice and authorization remains in effect until revoked.

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**I fully understand and accept the terms of this consent.**

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

S:/OFFICE FORMS/HIPAA One Sheet



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## REFRACTION SERVICE AND FEE

Refraction is the process of determining if there is a need for corrective eyeglasses or contact lenses. It is an essential part of an eye examination and necessary to write a prescription for glasses or contact lenses.

**Most medical insurance plans, including Medicare, do NOT cover routine refractions or routine eye examinations** (when no medical eye problem is known or suspected). Medicare allows that we charge separately for that portion of the examination, since it is not a covered service.

If you have a separate **vision plan** that covers routine or annual eye examinations and/or glasses, please let us know so that we can provide you with a receipt of payment. Your vision plan may assist you with your eye care needs that are not covered by your medical plan.

**Our office fee for refraction is \$ 40.00** and this fee is collected at the time of service in addition to any co-payment your plan may require. Should your plan pay us for the refraction, we will reimburse you accordingly.

If you have any questions regarding Medicare and insurance policies and procedures, please do not hesitate to ask. We will do our best to assist you.

### Patient Acknowledgement

I have read the above information and understand that the refraction is a non-covered service. I accept full financial responsibility for the cost of this service and understand it is due at time of service. I understand that any co-payment, coinsurance, or deductible I may have are separate from and not included in the refraction fee.

\_\_\_\_\_  
Patient Signature (Parent for Minor)

\_\_\_\_\_  
Date



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## **CONTACT LENS POLICY**

*(please read and sign only if you want contacts)*

### **New contact lens patients**

For patients new to contact lenses the examination fee is \$240. This includes a complete ophthalmic examination (\$150 value), glasses' prescription, contact lens fitting, instruction on the care of contact lenses, an introductory lens-care kit, complimentary trial lenses (soft lens wearers only), and all contact lens related follow-up visits for 60 days. **This does not include the cost of the lenses themselves.** However, no lenses will be ordered before the patient is told their cost in advance.

### **Patients currently wearing contact lenses**

The fee for patients currently wearing contact lenses who feel their lenses need to be replaced or changed is \$195. This includes a complete ophthalmic examination (\$150 value), glasses' prescription, evaluation of their current contact lenses and adjustment of the fit and power as indicated, and all contact lens related follow-up visits for 45 days. As stated above, **the contact lenses themselves are an additional fee.**

### **Warranty**

Your non-disposable soft contact lenses or rigid gas permeable lenses may come with a warranty (typically 90 days) during which they may be exchanged for another lens. If they fall outside of the warranty period because of a delay in a patient picking them up or scheduling an appointment to try them on, the patient will be responsible for the cost of the new lens(es).

### **Additional notes**

Examination fees are due on the date of service. We do not bill insurance companies for contact lens examinations, but we will be glad to provide you with an itemized bill if you feel you can be reimbursed by your medical plan. For new contact lens wearers, rigid lens wearers and patients wearing toric lenses the initial order of contact lenses must be made through our office to ensure that they are properly fitted.

**Disposable soft lens wearers who know the brand, power and fitting parameters of their current lenses can purchase their contact lenses through our office or receive a prescription to purchase their lenses elsewhere once they have been examined and found to be properly fitted.**

I have read and understand this information:

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Directions

We are at 626 Berkmar Circle, within the Berkmar Crossing Shopping Center. ***Our building faces Rio Road.***

From Route 29 South, heading north toward Wal-Mart, turn left onto Rio Road. Coming from the North, heading south toward Fashion Square Mall, turn right onto Rio Road. Pass through the next stop light at Berkmar Drive. Turn left into the shopping center just past the light. Our building is the only one story building on the left facing Rio Road.

If you are unfamiliar with the area and you need further assistance, please call us before the day of your appointment and we will be glad to give you more detailed instructions.

