



## **Items Damaged in Transit**

Please take pictures and save all packaging materials and applicable paperwork if shipping damage is a possible issue. If you dispose of packaging material or attempt to return the merchandise without following the instructions below, you jeopardize our chances of making a claim.

If you receive an order with obvious shipping damage, (ie. Product is damaged, Questionable Damage) Please accept the delivery then contact Robertson Harness via phone 970-682-4470 and/or email [Sales@RobertsonHarness.com](mailto:Sales@RobertsonHarness.com) to receive a Return Authorization Number or RA#.

If you have accepted delivery and then find shipping damage, contact Robertson Harness via phone 970-682-4470 and/or email [Sales@RobertsonHarness.com](mailto:Sales@RobertsonHarness.com) to receive a Return Authorization Number or RA#.