



Expect More

Vision

Mission

Strategy

Execution



Vision

Mission

Strategy

Execution



Vision

Mission

Strategy

Execution



The Question

What is the future of libraries?

The Question

What is the future of libraries?

Refining the Question

What **should be** the future of libraries?

Refining the Question

What **should be** the future of libraries **and**
librarians?

Refining the Question

What **should be** the future of libraries **and** librarians in a democracy?

The mission of librarians is to
improve society through
facilitating knowledge creation
in their communities

Knowledge = Learning

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Reading **AND** Writing

Knowledge = Learning

Reading **AND** Writing

Observation **AND** Experimentation

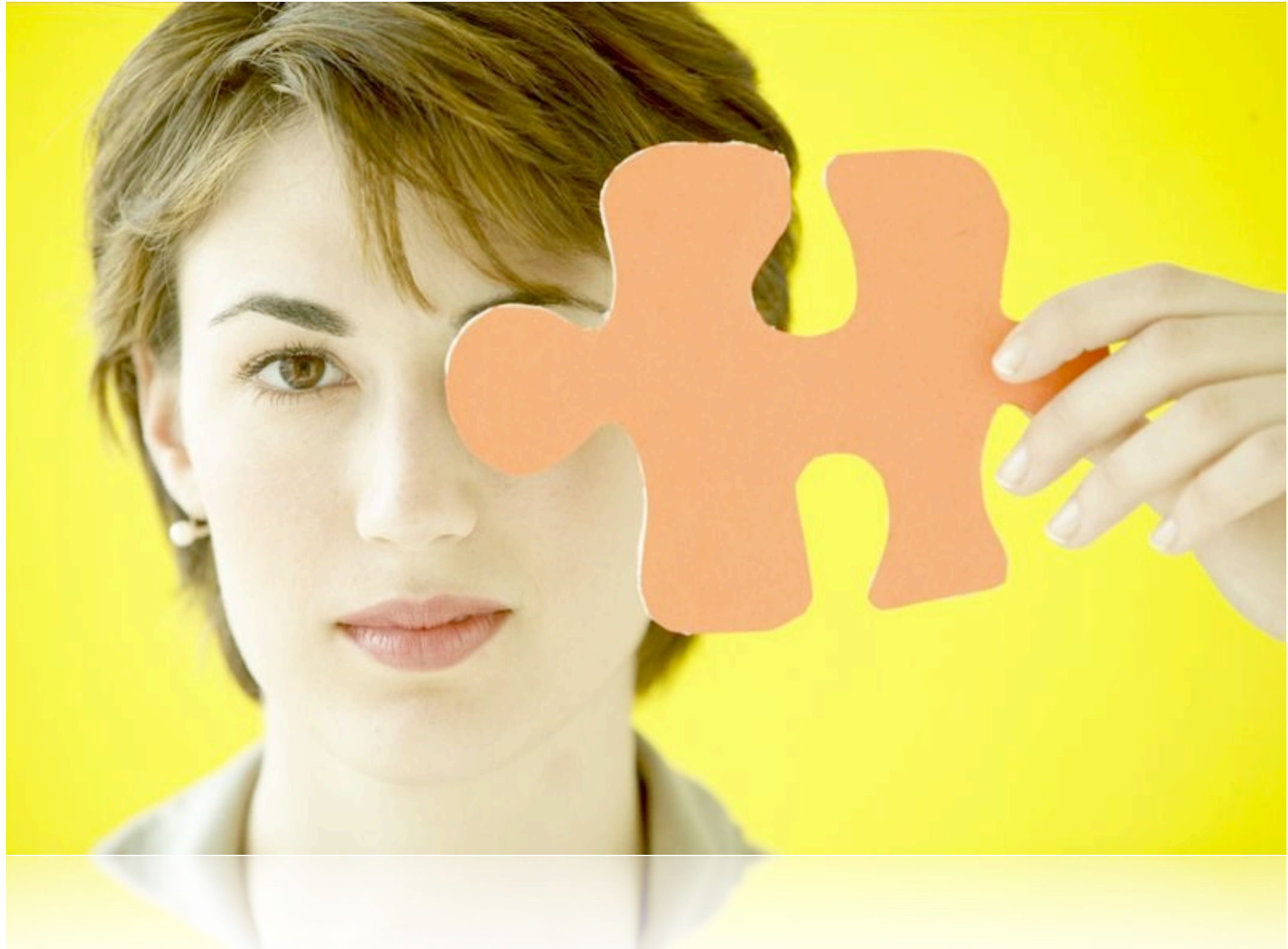
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Learning is **PARTICIPATION**

Reject the Deficit Model



Reject the Consumer Model



The New Promise?

The New Promise?

PARTICIPATION



Expect More