



Michigan Department of Corrections (MDOC)

CONNECTING MICHIGAN FOR HEALTH CONFERENCE

JUNE 5, 2019

Lori Kissau, Director of Nursing

Liz Solomon, Health Informatics Manager

MDOC Mission, Vision and Values

- ▶ MDOC Mission - We create a safer Michigan by holding offenders accountable while promoting their success.
- ▶ MDOC Vision - We will continue to be the leader in corrections by transforming lives through innovation and dedication.
- ▶ Values
 - ▶ INTEGRITY: Doing the right thing for the right reasons.
 - ▶ TEAMWORK: Working together to get the job done.
 - ▶ LEADERSHIP: Inspiring others to accomplish the mission.
 - ▶ EXCELLENCE: Maintaining the highest standards in your professional and personal life.
 - ▶ RESPECT: Treating others as you would like to be treated.
 - ▶ LOYALTY: Demonstrating commitment and dedication to the organization and to each other.

MDOC Healthcare Overview

- ▶ MDOC Healthcare provides medically necessary healthcare at 29 State Prisons with an estimated population of 38,789 (December 2018) prisoners.
- ▶ Healthcare Services include the following:
 - ▶ Outpatient/Ambulatory care
 - ▶ Inpatient care at Duane Waters Health Center (DWH) (112 Inpatient prisoner beds) with additional specialty service clinics on site
 - ▶ Emergency Care - Local Emergency Rooms and/or DWH Emergency Room
 - ▶ Offsite Services - Local Specialist, Emergency Rooms and Hospitals
 - ▶ Mental Health Services
 - ▶ Dental Services
 - ▶ Telemedicine
 - ▶ Optometry
 - ▶ Therapeutic Diets

MDOC Health Records

- ▶ MDOC has an integrated health record which includes health information from medical, mental health, dental and offsite records.
- ▶ The prisoner's health record continues throughout their incarceration including transfer and return to the prison system (within 10 years).
- ▶ The MDOC Health Record is currently in electronic (NextGen) and paper formats.
- ▶ MDOC is currently moving towards a new health record and will be going paperless.

MDOC Intake

- ▶ Healthcare evaluates all prisoners coming into the MDOC at Intake facilities.
- ▶ All counties are required to provide the intake facility with current medical information, diagnosis, medications, treatments, allergies, PPD information, etc. for continuation of care. Attached are examples of transfer sheets we receive. Sometimes they are carried by the officers and delivered with the prisoners and others fax them to medical.
- ▶ Health Information request are also made to offsite providers, specialists and hospitals based on the prisoner's history and at the request of healthcare staff.
- ▶ Health Information received from offsite sources is retained in our health record if it is related to care being provided.

Prisoner in Transit Medical Summary

1. IDENTIFYING INFORMATION		2. TUBERCULOSIS SCREENING	
Name (Last, First, MI): _____ Age: 43 Gender: <input checked="" type="checkbox"/> M <input type="checkbox"/> F DOB: 02/11/76 USMS #: _____ Departure Date: 4/25/2019 Departed From: SCCIC Designated To: _____		Tuberculosis Skin Test (TST) / PPD: Date Placed: 2/12/2019 Date Read: 2/14/2019 Size in mm: 0	
Mode of Transport (Check all that apply): <input checked="" type="checkbox"/> Air <input checked="" type="checkbox"/> Ground		Tuberculosis Blood Test / IGRA (if applicable): <input type="checkbox"/> Positive Date: _____ <input type="checkbox"/> Negative <input type="checkbox"/> Indeterminate / Borderline	
3. CURRENT MEDICAL ISSUES		Chest x-ray done within past year (if indicated): Date: _____ Results: _____	
Check all that apply to the prisoner and explain in the comments section: <input type="checkbox"/> Hospitalizations within past month <input type="checkbox"/> Contagious illness or quarantine within past month <input type="checkbox"/> Seizure activity within past month <input type="checkbox"/> Cardiac chest pain within past month <input type="checkbox"/> Seizure disorder requiring medications <input type="checkbox"/> Stroke within past month <input type="checkbox"/> Limited mobility (crutches, wheelchair) <input type="checkbox"/> Surgery within past month <input type="checkbox"/> Has hard or air cast, splint or brace <input type="checkbox"/> Diabetes requiring insulin or other medications <input type="checkbox"/> Prescription narcotic pain medications dispensed for travel <input type="checkbox"/> Suicide watch/psychiatric decompensation within past month		Prisoner is cleared for transfer: <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES	
FEMALE PRISONERS: Is prisoner pregnant? <input checked="" type="checkbox"/> NO <input type="checkbox"/> YES If yes, how many weeks? _____		4. SICKLE CELL SCREENING Prisoner has a history of (check appropriate box): <input type="checkbox"/> Sickle Cell Disease <input type="checkbox"/> Sickle Cell Trait <input checked="" type="checkbox"/> No History of Disease or Trait	
5. LIST ALLERGIES (Include drugs, foods, latex, etc.):		If prisoner has disease or trait and is traveling by air, has JPATS Sickle Cell Protocol and Clearance been completed? <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES Attach clearance to transfer summary	
nkda			
6a. OTHER MEDICAL PROBLEMS	6b. MEDICATIONS DISPENSED WITH PRISONER FOR TRANSPORT (Should match medical problem if applicable. Include dosage, route, and frequency.)		
cyst on neck, right side	bacrim ds bid x 7 days, ends 4/27/19		
7. COMMENTS (If additional space is needed, write on back, attach separate sheet of paper, or check this box to create a second page: <input type="checkbox"/>)			

MDOC Facility Request

- ▶ Health Information for Active Prisoners
 - ▶ Health Information Managers at the facilities process all request for healthcare information.
 - ▶ Prisoner Request
 - ▶ Outside Request (Family, Attorney, Subpoenas, AG Office etc..)
 - ▶ Continuation of Care Request
 - ▶ MDOC Request

Intra Institutional Transfers

- ▶ These are transfers that occur from one prison to another
- ▶ Not all prisons are “equal”
- ▶ We sending site must clear the prisoner to go to the next site by determining what the prisoner’s needs are and what the receiving site can accept.
- ▶ All prisoners are screened into the new “prison” by a nurse and the nurse ensures the prisoners needs can be met while at the new prison

Utilization Management



While housed in the MDOC, we utilize a request process for offsite specialists (ortho, neuro, cardiac, surgery, etc)



The request is sent to a UM process to obtain authorization for the request



If the request is not authorized, an alternate treatment is recommended



If the request is approved, contact is made with specialists throughout the state for the service.



Information from our record is shared with the specialist as well as the specialist provides reports to be kept in the MDOC Health Record

Preparing for Parole/Discharge

- ▶ We start to prepare prisoners for parole/discharge from the time they come to the MDOC (health education, preventative health maintenance, chronic care, etc)
- ▶ As they near their release date, we ramp up with:
 - linkage to FQHCs
 - VA services
 - Medicaid application
 - Unified (for HIV +)
 - Finding DMEs in the community
 - Providing copies of their MDOC Health Record

Medical Social Worker Services



- ▶ Locate Durable Medical Equipment
- ▶ Maintain list of Local Health Centers that accept Medicaid
- ▶ Apply for SSA, for those that qualify
- ▶ Contact and Schedule initial medical appointments for those that are high-need cases
- ▶ Complete Aftercare Plans (placement planning) for those maxing out.

Health Information for Paroled, Discharged or Deceased Prisoners

- The BHCS Health Information Services Department in Jackson processes inactive offender request.
 - ▶ Prisoner Request
 - ▶ Other Request (Prisoner family, subpoena, AG Office etc..)
 - ▶ Continuation of Care Request
 - ▶ Disability Request

MDOC Health Information Challenges



Electronic and Paper Systems



Consents for Release of Information



Description of
Request

Asking for complete
record with no dates or
description of what is
needed.



Timeliness of request