

Pay it your way with Cumberland Valley PrePay



With the prepay service program ("Prepay"); residential members may purchase electricity before they use it. Prepay residential members avoid paying deposits, late fees, collection fees and/or reconnect fees. Prepay provides members the chance to become more aware of energy usage and better manage energy consumption.

- New residential members may enroll in Prepay by setting up a Prepay account with an initial minimum purchase balance of \$100 and \$25.00 membership.
- Existing members can sign up and receive credit for any deposit being held on their account.
- Prepay members can manage the balance of their Prepay account by making minimum payments of \$20.00 to avoid any interruption of their electric service.
- No cash security deposit is required for a Prepay account.
- Prepay members are provided phone call, text and/or e-mail alerts when the Prepay balance falls to \$25.
- Participating members will receive daily alerts until a purchase is made to fund the Prepay account causing the balance to become greater than \$25.

Prepay purchases are accepted by the following methods:

- Cumberland Valley Electric office in Gray, KY.
- Cumberland Valley Electric office in Cumberland, KY.
- www.cumberlandvalley.coop

- Smart Hub APP  

How you make Prepay work for you?

- Take control of your electric account and energy usage.
- Monitor energy consumption and track usage patterns within your household.
- Better manage and budget energy costs for your family.
- Avoid paying a cash security deposit.
- Avoid late fees, collection fees and/or reconnect fees.

www.cumberlandvalley.coop
1-800-513-2677

