

Capabilities Statement - Jan 2018

Introduction

LNKE Technologies Inc. is a high performing, Information Technology Professional Services firm headquartered in Atlanta, GA. Formed in 2011, the company was built with the goal of providing professional IT service and solutions while maintaining an emphasis on quality results. We take pride in the work we do and uphold standards that gives our customers confidence they will receive positive outcomes. Our unique approach is built on consistency in communication and clearly defining accountability. We maintain a high level of collaboration and ensure we keep our customers' needs and business objectives a top priority.

Our Capabilities

- **Managed IT**—Systems/Network Administration, Desktop Support, Help Desk, Asset Management
- **IT Consulting**—Research and Recommendation, Technology Evaluation, Strategic Sourcing, Policy
- **IT Project Management**—Requirements Gathering, Scope Definition, Full Project Life Cycle Management
- **Web Development**—Custom builds, 3rd Party Integrations, Graphics Design
- **System and Data Solutions**—Systems Engineering, Database Administration, Data Analytics

Past Performance Snapshot



City of Atlanta

Over 20 network and telecommunication infrastructure projects.



EnablePath, LLC

Multi-year managed IT contract including IT project management.



AeroSafe Products

Multi-year managed IT contract including e-commerce web development.

Key Differentiators

- Hands-on experience with the technology we support.
- Established and consistent team of technical professionals.
- Documented process for ensuring quality and accountability.
- **97%** out of **100** score in Reliability, Quality and Customer Service on a 2018 D&B Customer Performance Evaluation.
- Consistent alignment with industry standards (ITIL, Agile and PMI).
- Dedicated Customer Success Manager.
- Focused on customer performance and our role in meeting organizational objectives.
- Accountable

Why Work with Us

We are a team of technical professionals, passionate about the work we do. We strive to deliver results that are impactful to our customers and align with their business goals.

www.LNKETECH.com

Contact Info

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Owner

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Business Overview

DUNS: 078456343

CAGE Code: 6H3Q7

Company Type: S Corp

Incorporated: 2011

NAICS Codes

238210	541430
541511	541512
541513	541519
541611	611420
811212	

Contract Vehicles

GSA 8(a) STARS II
GS00Q17GWD2044

Business Certifications

VOSB	SBA 8(a)
MBE	DBE
LSBE	M/FBE
ISO 27001 in process	