

Dear Valued Adventure Club Family,

This new school year we would like to remind you about the time you'll save by checking out our website www.the-adventureclub.com. We have a ton of information available from calendars, to new payment forms and rate sheets and a live chat option if you need to speak to someone. With school back in session, **here is some helpful information** to help you through this busy time of year.

DID YOU KNOW?

You can get REFERRAL BONUSES

Refer your friends and family and **receive a \$25 credit** to your account for each full-time enrollment! This is UNLIMITED!

Don't need full-time care or worried about expenses? GO FLEX AUTO

Make the switch to **Flex Care Auto** and **save 10%** on regular Flex Care rates! Flex Care is pre-paid hours that you use as you need them. This option is worry free, when your hours are within 2 days of running out you will receive a text message & an email to let you know we will be using the payment on file to re-charge your hours (we will only charge 20 unless you request more time). ****Requires email stating you would like to switch to this option and to use the payment type we have on file for you (paid tuition can be converted into hours)****

20 Flex Hours = \$160.00 = \$140.00 with Flex Auto (7.20/hour)

40 Flex Hours = \$288.00 = \$259.20 with Flex Auto (6.48/hour)

80 Flex Hours = \$518.40 = \$466.56 with Flex Auto (5.83/hour)

Flex time is non-refundable but all unused hours roll over to the next school year and can be donated to a family of your choice upon written request.

TEXT ALERTS: If you aren't sure if you are signed up, email us with your account name, cell phone number & cell phone provider (Verizon etc..)

Text messages are being sent to each site with their Site Managers name & number where they can be reached

Wishing you a wonderful 2018-19 school year!

Sincerely,

The Adventure Club Management Team

Donna Thornton-Roberts, Owner
Deanne Sowers, Site Chief Operational Manager
Casey Gutierrez, LIVE AGENT & Enrollment Specialist



INFORMATION:

Auburn

Site Manager: Cynthia Saunders

Belview

Site Manager: Hannah Jent

Christiansburg Elementary Christiansburg Primary

Site Manager: Mae Gibson

East Mont

Site Managers:

Tina Tolley & Jessica Wright

Falling Branch

Site Manager: Ashley Bentley

Kipps

Site Manager: Paula Paschal

MAIN OFFICE

Tel.: 540-382-3783

Fax.: 540-382-6529

Monday – Friday

Hours: 8:30 AM – 4:30 PM

WEBSITE & LIVE CHAT

www.the-adventureclub.com

Casey Gutierrez

LIVE AGENT & Enrollment Spec.

Text.: 540-200-7877

Monday - Friday 9:30 AM – 6 PM

Response Time:

Immediate – 24 hrs

EMAIL:

tac@the-adventureclub.com

Response Time:

Immediate – 72 hours