



Virginia Gay Hospital Mandatory Nondiscrimination/ Accessibility Notice

Virginia Gay Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Virginia Gay Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Virginia Gay Hospital provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the VGH Patient Representative. If you believe that Virginia Gay Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: VGH Patient Representative, 502 N. 9th Avenue, Vinton, IA 52349, (319) 472-6200, Fax (319) 472-6222. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the VGH Patient Representative is available to help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

Arabic

• نجاجم لاب كل رفاوتت ويغولل ادعاسم الامدخ نإف، لولل ركذا ثدحتت ثنك اذك إذ: ةظوحلم
مقرب لصتا 1-319-472-6200.

Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電
1-319-472-6200。

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous
sont proposés gratuitement. Appelez le 1-319-472-6200.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-319-472-6200.

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं
उपलब्ध हैं। 1-319-472-6200

Karen

ပိတုသုး ပုးနုးကတိး ကညိ ကိုဝ်းအယိ. နုးမ့နုး ကိုဝ်းအတိးမေးလော့ တလၢ်ဘျီလၢ်နုး နီတမံးဘျီသုးနုးလိာ်. ကိး
1-319-472-6200.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실
수 있습니다. 1-319-472-6200.

Laotian

ປິດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍ່ມີການຊ່ວຍເຫຼືອ ອັດຕະນາພາສາ, ໂດຍບໍ່ເສັຽຄ່າ,
ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-319-472-6200.

Pennsylvanian Dutch

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht
du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch.
Ruf selli Nummer uff: Call 1-319-472-6200.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны
бесплатные услуги перевода. Звоните 1-319-472-6200.

Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći
dostupne su vam besplatno. Nazovite 1-319-472-6200.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de
asistencia lingüística. Llame al 1-319-472-6200.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga
serbisyo ng tulong sa wika nang walang bayad. Tumawag sa
1-319-472-6200.

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร
1-319-472-6200.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí
dành cho bạn. Gọi số 1-319-472-6200.