

Ability
Unlimited

*With fast service and unlimited product, we provide
Assistive Technology to help you live UNLIMITED!*

October Newsletter



**How long does it take to process a request for
Authorization?**

You

Therapists, Doctors, Specialists and Professionals

Ability Unlimited

Vendors, Contractors or Suppliers

DMAS authorized agencies and their reviewers

There are several steps in the **PROCESS** of compiling a request for Assistive Technology or an Environmental Modification before the request even gets submitted to the authorization agency for review.

There are also **many moving parts** to a request and multiple providers, agencies and professionals involved in completing the necessary components to packaging and submitting your request so it is hard to define a time frame. You, your **Therapists, Doctors, Specialists** and **professionals**, **Ability Unlimited**, **vendors, contractors** or **suppliers** as well as **DMAS authorized agencies and their reviewers** are all involved in some aspect of the process. Some agencies have different ways of reviewing the request than others as well.

We advise you to prepare accordingly that the request can take **30 to 90 days and in some events longer**. It is our goal to process your requests as quickly as possible.

Once you have submitted an Intake for a request - Please refer to our website for the ["Next Steps"](#) page that explains the process.

What can Ability Unlimited do for you?

- We can assist you with requesting assistive technology. **(AT)**
- We can assist you with requesting environmental modifications. **(EM)**
- We can assist you with your durable medical equipment needs. **(DME)**
- We verify your eligibility for AT & EM and enrollment status.
- We assist you in getting a letter of medical necessity from your therapist and doctor and ensure it aligns with the criteria.
- We assist you with the proper form completion based on your individual requested need.
- We submit all necessary paperwork to the proper agency for review and



handle the approval or denial of the request.

- Upon approval, we order, ship/deliver the assistive technology or DME directly to you and provide support information.
- We work with a variety of vendors and contractors to get the most cost-effective estimates for your individual request.
- Some DME items do not require prior approval and can be ordered with a prescription from your doctor.



Don't be afraid to ask us for help!

You can call us at: [800-511-9471](tel:800-511-9471)

You can also send us a message online at: <http://www.abilityunlimited.net/contact-us.htm>

Send us an email at: info@abilityunlimited.net

Ability Unlimited cannot recommend devices, equipment or modifications needed for any individual's medical purposes. This is something recommended by your doctors and therapists.

Ability Unlimited is proud to serve individuals enrolled in the CCC Plus Program through Virginia Medicaid and Medicaid waivers!

That means we can help facilitate getting you or your loved one the Assistive Technology or Environmental Modification they need!

As of August 1, 2017, we have assisted individuals who are enrolled in:

- the CCC Plus waiver (formerly the EDCD/Tech waivers)
- those under the age of 21 on the BI/CL/FIS waivers
- those over the age of 21 on the BI/CL/FIS waivers
- and individuals under 21 who have Medicaid and no waiver

For those individuals enrolled in an MCO; Ability Unlimited is a participating provider with all 6 of the CCC Plus plans:

- ***Aetna Better Health of Virginia***
- ***Anthem Healthkeepers Plus***
- ***Magellan Complete Care***
- ***Optima Health Community Plan***
- ***UnitedHealthcare Community Plan***
- ***Virginia Premier Elite Plus***

For those individuals on one of the DD Comprehensive waivers; Ability Unlimited will work with your case manager to process your requests.

[Check out our website](#) and for more information on VA Medicaid eligibility criteria, as well as what is needed to submit to DMAS/DBHDS/MCO's for authorization.

If you don't know if you qualify, give us a call: **1-800-511-9471**

Device Spotlight On....

You can view a longer list of examples [here](#).

Sensory Items

We really enjoy hearing our customers tell us how much they love their Yogibos. But nothing makes us happier than when we hear how much our products have helped people who are living with Autism or Sensory Processing Disorder. Seeing the smile of a child the first time they drop into one of our Yogibo Max or Midi bean bags really can't be beat.



Yogibo Sensory Play - A video demonstration

The cost if you had to pay for this device can be, **\$249.00 for the Max** and **\$209.00 for the Midi**. Ability Unlimited may be able to get you this device through Medicaid.

Helpful Resources:

Make Halloween more Fun
for Kids with Special Needs



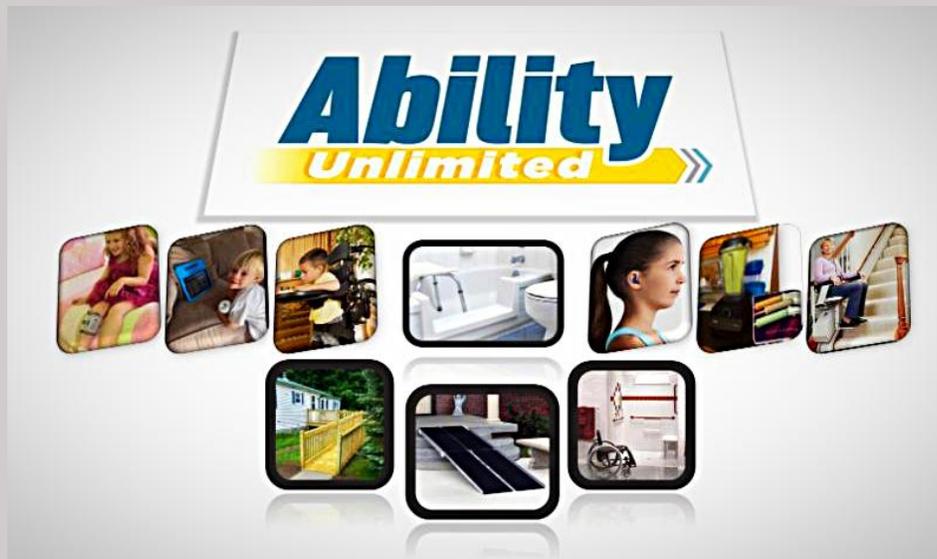
Credit: Today's Parent

Making a few simple changes for kids with disabilities is an easy way for everyone to join in the fun trick or treating this Halloween. Most kids love Halloween, but kids with disabilities may need a few simple accommodations so they can join in

the trick or treating. Small changes to things like where you place the candy bowl and how you light your home will ensure that every kid in your neighborhood can make awesome Halloween memories this year. The team at Toronto's Holland Bloorview Kids Rehabilitation Hospital shares their tips..

- Move your treat bowl down to street level
- Make sure trick or treaters can see your face and mouth as you speak
- Be patient
- Use creative decorations and spooky music that can be detected from afar
- Be prepared to hand out non-candy options

[CONTINUE READING HERE](#)



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