



Proud to be your service provider for the collection of **Recyclables, Organics, & Garbage.**

# Multi-Family Residential News

MAY 2020

## We Support San Ramon!

*As an essential service, the employees of ACI of San Ramon continue to provide collection & processing services for the residents & businesses of San Ramon.*



As we navigate this challenging time, there are simple steps you can take to help us help you:

- Properly sort your materials.
- Make sure your container lids close to prevent overflow and litter.
- Bag waste and place in the gray garbage containers.  
*(Remember that items such as masks, gloves, wipes, tissues, and anything with bodily fluids on it should be bagged and placed in the garbage.)*
- Keep items placed outside of your containers to a minimum.

Please note that to protect the public and our staff, our offices are closed to walk-ins and in-person meetings and trainings by our Sustainability Specialists are suspended until further notice.

**WE ARE STILL HERE TO HELP YOU MON. - FRI. 9AM - 7PM.**

You can contact us via phone: **925-380-9480** and email: **info@alamedacountyindustries.com**.

**USE OUR WEBSITE [www.SanRamonRecycles.com](http://www.SanRamonRecycles.com) ANYTIME TO:**

- Contact us.
- Fill out and submit service forms.
- Use/create an online account (*select the red "Account Login" button*) to pay your bill online and sign up for paperless billing.
- Get collection information, schedules, FAQs, and more.

***Together we can stay safe and get through this!  
Thank you for your efforts!***

### NOVEL CORONAVIRUS (COVID-19) IMPACTS

*For updates on ACI of San Ramon collection service schedules, FAQs, a link to City of San Ramon information, and more, please visit: <https://www.sanramonrecycles.com/coronavirus/>.*

### Holiday Service Schedule



Collection days will NOT change during the week of Memorial Day or July 4th. Our drivers will move containers in and out of enclosures for service on your regular service day(s).



### Services During Shelter-in-Place

CONTACT US FOR:

- Extra pickups
- Service level changes
- Billing questions
- Recycling information

## Proper Sorting Keeps Garbage out of the Recyclables

(and keeps Recyclables out of the landfill!)

### KNOW WHAT TO THROW

GARBAGE & ORGANICS **DO NOT** belong in the blue **RECYCLABLES** collection containers. For posters, guides, and more, please visit: [www.sanramonrecycles.com/multi-family/resources/](http://www.sanramonrecycles.com/multi-family/resources/).

For a comprehensive list of what belongs in each collection container, visit our website or scan the QR code at right.

### MAINTAIN A CLEAN STREAM!

Empty, wipe and/or rinse recyclable plastic, metal and glass food containers; and make sure recyclable paper is clean and dry before placing in the **RECYCLABLES** containers.



## DID YOU KNOW?

*In 2017, a series of world-wide restricted export requirements for recyclable materials were put in place. These higher standards have:*

- Increased the effort (time and labor) required to properly separate and prepare materials for market.
- Decreased the number and types of items that can be easily recycled.
- Lowered or eliminated recyclable commodity revenues for many materials.



## Help Protect our Recyclables Sorting Staff

Our Material Recovery Facility (MRF) Sorting Staff thanks you for properly sorting and keeping needles, sharps, masks, gloves, wipes, tissues, garbage, organics, and anything with bodily fluids on it out of the recycling.

**SHARE THIS INFORMATION WITH YOUR TENANTS!** This newsletter can be downloaded and printed from our website: [www.sanramonrecycles.com/multi-family/resources/](http://www.sanramonrecycles.com/multi-family/resources/).



Proud to be your service provider for the collection of **Recyclables, Organics & Garbage.**

Please note that our office is closed to the public during the shelter-in-place. We are still here to assist you via phone, email, and our website.

### Contact us:

Office hours are Monday-Friday: 9am - 7pm.  
phone: 925-380-9480  
email: [info@alamedacountyindustries.com](mailto:info@alamedacountyindustries.com)  
website: [www.SanRamonRecycles.com](http://www.SanRamonRecycles.com)



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