



OF SAN RAMON

We Support our Community

CONTACT US:

925-380-9480

info@alamedacountyindustries.com

www.SanRamonRecycles.com

As an essential service, the employees of ACI of San Ramon continue to provide collection and processing services for the residents and businesses of the City of San Ramon.

As we navigate this challenging time, there are simple steps you can take to help us help you. *Please see the other side.*



NOVEL CORONAVIRUS (COVID-19) IMPACTS

For updates on ACI of San Ramon collection service schedules, FAQs, a link to City of San Ramon information, and more please visit our website and click on the COVID-19 banner.



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Together we can stay safe and get through this! Thank you for your efforts!

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HELP US HELP YOU BY:

- Properly sorting your materials.
- Making sure your container lids close to prevent overflow and litter.
- Bagging waste and placing in the gray garbage containers (*Remember that items such as masks, gloves, wipes, tissues, and anything with bodily fluids on it should be bagged and placed in the garbage*).
- Keeping items placed outside of your containers to a minimum.

USE OUR WEBSITE:

- Contact us (*We can help with shelter-in-place service such as: extra pickups, service level changes, temporarily suspend services, billing questions, and recycling info*).
- Fill out and submit service forms.
- Use/create an online account (*select the red "Account Login" button*) to pay your bill online and sign up for paperless billing.
- Get collection information, schedules, FAQs, and more.

Please note that to protect the public and our staff, our offices are closed to walk-ins. In-person meetings and trainings by our Sustainability Specialists are suspended until further notice. **WE ARE HERE TO HELP YOU MON. - FRI. 9AM - 7PM** via phone and email. Information is available 24/7 on our website.