



Proud to be your service provider for the collection of **Recyclables, Organics & Garbage.**

# Commercial Customer News

DECEMBER 2019

## We are excited to be part of your community!

ACI of San Ramon is your new service provider for the collection of **Recyclables,\* Organics and Garbage.** The new commercial collection program includes:

- New collection containers.
- **Organics** collection for commercial customers. All commercial customers have been contacted by phone, email or in person by ACI of San Ramon representatives to discuss their services and the delivery of **Organics** containers. Please contact us with any questions.

Please visit: [www.SanRamonRecycles.com](http://www.SanRamonRecycles.com) for more information about the collection program.

**Garbage rates will not change until January 1, 2020.** Current rates will continue until December 31, 2019. For most customers, rates will increase 35 - 45% on January 1, 2020. The amount of the increase will depend upon the garbage service subscribed to.

Most customers can minimize garbage bills by recycling. Proper use of recycling and organics containers may decrease the amount of garbage service needed. For a list of FAQs, rates and program information please visit: [www.SanRamonRecycles.com](http://www.SanRamonRecycles.com)

*\*Recyclables collection services for San Ramon businesses are offered on a competitive, free market basis. See "Contact Us" at right for info about what ACI of San Ramon can do to help start or improve your recycling program today!*

## Questions? Contact Us:

**Collection Services and Program Information:** ACI of San Ramon Customer Service at 925-380-9480 or [info@alamedacountyindustries.com](mailto:info@alamedacountyindustries.com).

**Billing and Auto Pay Information:** ACI of San Ramon Billing Department at 925-380-9480 or [billingsr@alamedacountyindustries.com](mailto:billingsr@alamedacountyindustries.com).

**Change in Providers and Contract Information:** City of San Ramon Recycling Technician, Adam Murphy at 925-973-2642 or [amurphy@sanramon.ca.gov](mailto:amurphy@sanramon.ca.gov).



## California Regulations Require Recycling and Composting!

Commercial businesses with 4 or more cubic yards of solid waste (garbage & recycling) collection per week **MUST SORT RECYCLABLES AND ORGANIC MATERIAL OUT OF THE GARBAGE.**

### Are you Compliant?

Visit our website or [www.CalRecycle.ca.gov](http://www.CalRecycle.ca.gov) for more information about Mandatory Commercial Recycling.



BLUE = RECYCLABLES



GREEN = ORGANICS



GRAY = GARBAGE

## Contact us to start or improve your recycling program today!

**Our Sustainability Specialists will visit your business to:**

- Conduct waste assessments.
- Make service suggestions.
- Help train staff and tenants.
- Provide service guidelines, posters, brochures, internal collection container options and more.

**More helpful links and resources for businesses are available on our website:**

[www.sanramonrecycles.com/commercial/resources/](http://www.sanramonrecycles.com/commercial/resources/)

## Food Scraps and Food-Soiled Paper Belong in the Green Organics Containers

When your holiday party is over or your kitchen is closed, put non-donatable food items in your green **Organics** cart or bin.

Remember to keep it clean and avoid contamination:

- NØ Styrofoam®
- NØ Plastic
- NØ Glass
- NØ Metal



Compostable, paper, or clear plastic bags permitted. No black or white plastic bags.

A list of certified compostable bags can be found at: [www.bpiworld.org](http://www.bpiworld.org).

- For a full list of what belongs in your **Organics** container, scan the QR code on the label or visit: [www.SanRamonSort.com](http://www.SanRamonSort.com).
- Need additional **Organics** service? Call our Customer Service Department at 925-380-9480.
- Helpful links for Food Scrap Recycling and Food Waste Reduction can be found on our website at: [www.sanramonrecycles.com/commercial/resources/](http://www.sanramonrecycles.com/commercial/resources/)



## Holiday Service Schedule

### CHRISTMAS WEEK AND NEW YEAR'S DAY WEEK:

If your regular collection day is Wednesday, Thursday or Friday, your containers will be serviced one day later.

#### DECEMBER 23-28, 2019

If your collection day is:	Mon. 23	Tue. 24	Wed. 25	Thu. 26	Fri. 27
Your holiday collection day will be:	Mon. 23	Tue. 24	Thu. 26	Fri. 27	Sat. 28

#### DEC. 30, 2019 - JAN. 4, 2020

If your collection day is:	Mon. 30	Tue. 31	Wed. 1	Thu. 2	Fri. 3
Your holiday collection day will be:	Mon. 30	Tue. 31	Thu. 2	Fri. 3	Sat. 4

*Everyone at ACI of San Ramon wishes you the happiest of holidays and a successful 2020.*

**SHARE THIS INFORMATION WITH YOUR EMPLOYEES/TENANTS!** This newsletter can be downloaded and printed from our website: [www.sanramonrecycles.com/commercial/resources/](http://www.sanramonrecycles.com/commercial/resources/).



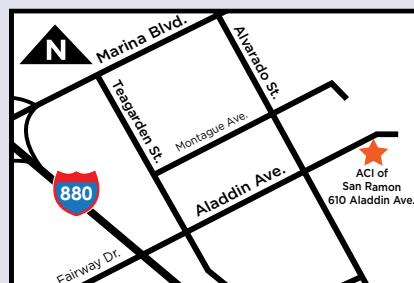
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#### Contact us:

925-380-9480  
[info@alamedacountyindustries.com](mailto:info@alamedacountyindustries.com)  
[www.SanRamonRecycles.com](http://www.SanRamonRecycles.com)

#### Office:

Monday-Friday: 9am - 7pm  
 610 Aladdin Avenue  
 San Leandro, CA 94577



Printed on recycled paper. Please recycle again!



**Remember: Reduce, Reuse, Recycle, Rot & Donate!**

For a comprehensive list of what belongs in your collection containers, visit our website or scan the QR code at right.

