



Proud to be your service provider for the collection of **Recyclables, Organics & Garbage.**

Single-Family Residential News

JANUARY - MARCH 2020

Collection Rates Increase January 1, 2020

The amount of the increase will vary depending upon the size of your gray garbage cart.



SINGLE-FAMILY RESIDENTS GARBAGE CART SIZE (gallons)	20 19.75" wide 23.5" deep 34.5" tall	35 19.75" wide 24.25" deep 37.5" tall	64 24.25" wide 31.75" deep 41.75" tall	96 29.75" wide 35.75" deep 43.25" tall
2020 RATES* (per month)	\$33.65	\$41.56	\$71.69	\$114.18
2020 RATES* (per quarter)	\$100.95	\$124.68	\$215.07	\$342.54
*Recycling & Organics collection is included at no additional cost. Residential customers are billed quarterly (every three months).				

Your January-March 2020 bill reflects the initial garbage rate increase for the City's 15-year contract with ACI. The typical 2020 rate increase for single-family customers is 29%. Future annual rate increases will be smaller and are limited by the contract. (By comparison, when the City started the previous contract in 2006, the initial rate increase was 60%.)

Rates are based on the size of your gray Garbage Cart.

The first number of the serial number stamped on the front of the cart indicates its size:

2 = 20-GALLON 3 = 35-GALLON 6 = 64-GALLON 9 = 96-GALLON



Need more recycling space? Customers can have up to two **Recyclables** carts (up to 96 gallons each) at no additional charge. Residents subscribing to 64- or 96-gallon **Organics** service can have up to two **Organics** carts (up to 96-gallons each) at no additional charge.

The Small Green Cart Rate. Residents who only need 35 gallons per week or less of **Organics** service will be given one 20-gallon or 35-gallon green cart and a discounted garbage rate. To view all residential rates please visit: www.sanramonrecycles.com/residential/rates/.



Why Did Rates Increase?

The rates were determined through a competitive Request For Proposals (RFP) process conducted by the City (because its contract with Waste Management was expiring). All four proposals received included significant rate increases. ACI of San Ramon's proposal was selected as the best combination of cost, customer service, and environmental conservation. The following factors contributed to the rate increase:

- Increased labor and equipment costs.
- Worldwide recyclables import restrictions.
- State regulations requiring color coded, labeled containers and increased organics recycling.

How Can You Reduce Your Bill?

If customers are not already using the 20-gallon garbage cart, they can minimize garbage bills by recycling. Proper use of **Recyclables** and **Organics** containers may decrease the amount of **Garbage** service needed. To reduce your **Garbage** cart size, contact ACI of San Ramon at 925-380-9480.

For a comprehensive list of what belongs in your collection containers, scan the QR code on your containers or visit: www.sanramonsort.com.



Neighborhood Clean-Up Days

All single-family residential customers receive 3 neighborhood clean-up days per year at no additional charge. Find your next scheduled neighborhood clean-up day at:

www.sanramonrecycles.com/cleanup/.

New program features include:

- Collection of up to two large bulky items (60-200 lbs. each).
- Collection of reusable items such as: clothing, books, sports equipment, and toys that are set apart from other items.



For more information about the ACI of San Ramon Neighborhood Clean-Up Days Program, visit: www.sanramonrecycles.com/residential/bulky/.

New Collection Program Services

- New color-coded, labeled carts available in 4 sizes: 20, 35, 64, and 96 gallons and Handy Kitchen Food Scrap Pails.
- New CNG-powered collection vehicle fleet.
- Organics collection services including food scraps and food-soiled paper for Multi-Family, Townhouse, and Condo customers. More info at: www.sanramonrecycles.com/foodscrapcollection/.
- Expanded curbside recycling. Occasional extra recycling can be placed in a paper bag next to your **Recyclables** cart. Excess cardboard needs to be flattened, cut to pieces no larger than 2 ft by 3 ft, and stacked next to your **Recyclables** cart.
- Up to two 96-gallon **Recyclables** carts at no additional charge.
- Up to two 96-gallon **Organics** carts at no additional charge (for customers not using the small green cart rate).
- Paper bags to collect extra yard trimmings (fee applies - information provided on this page).
- Used cooking oil recycling. Contact ACI of San Ramon for free oil jugs or use screw top containers no taller than 12 inches.
- Two compost give-away events and one recycling drop-off event per year.

Contact ACI of San Ramon To Purchase These Items:

EXTRA GARBAGE BAG TAGS

are used for overflow garbage. Extra material will be collected when pre-paid tags (\$10.19 each) are affixed to the trash bag(s). Call us to purchase tags or to arrange for additional service. **ACI of San Ramon will honor extra garbage tags previously purchased from Waste Management.**



EXTRA YARD TRIMMINGS BAGS

can be purchased and placed next to your **Organics** cart on collection day. Yard trimmings set out in these bags will be composted. (Only ACI of San Ramon bags are accepted. Cost is \$10.19 each. Contact us to purchase).



Holiday Service Schedule

Collection schedule will **NOT** change during the weeks of Martin Luther King Jr. Day and Presidents' Day.



Contact us:

925-380-9480
info@alamedacountyindustries.com
www.SanRamonRecycles.com

Office:

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