

Northwood will process claims and remit payment for clean claims within 30 days of receipt.

- A clean claim consists of the following information:
- Provider Name/Address/ID Number.
- Member Name/Address/Telephone.
- Contract Number.
- Date of Birth.
- Other Insurance Information (if any).
- Diagnosis (ICD-9-CM Code and Description).
- Date of Service.
- Referring Physician and NPI.
- Level II HCPCS Code.
- Manufacturer name, description and product number for NOC items.
- Service Type (Purchase or Rental).
- Quantity
- Duration of Need.
- Modifier.
- Provider Charge.
- Other Payment.