Northwest Arkansas One-Stop Operator Procurement

1. There are four comprehensive sites, should the percentage of time to manage each location 25% or is there an expectation of having more than one One-Stop Operator?

   There is no required amount of time to spend in each Center. It is anticipated that the Operator will have a primary office location and will travel to the other offices as deemed necessary in consultation with the Administration and/or Service Provider(s).

2. What is the estimated travel rotation to each site per month?

   There is no required rotation. For purposes of identifying travel costs, estimate visiting each office that is not the primary location at least one time a month.

3. Is the contractor responsible for purchasing office supplies?

   The Operator will be expected to purchase office supplies used by the Operator.

4. Will an office/cubicle space, phone, computer be provided? We believe so, but want to check.

   Office space, a phone, and a computer will be provided.

5. Is there a current One-Stop Operator procured in the area, or is this the first procurement for a One-Stop Operator? If so, who is the current One-Stop Operator?

   As stated in the Request for Proposals, the current One-Stop Operator is the Northwest Arkansas Economic Development District.

6. Is the One-Stop Operator expected to manage the resource room for the comprehensive sites, or is there already someone to manage these location resource rooms?

   The roles and responsibilities of the One-Stop Operator are in the Request for Proposal on pages 8 and 9.
7. Is there currently a direct linkage set up for partners outside of the One-Stop at the comprehensive site locations?

*No direct linkage is set up, however, partners are engaged and coordinate workforce activities.*