

Herman Brown Free Library Mobile Hotspot Policy

The Herman Brown Free Library offers hotspots for patron check out. These devices allow users to connect up to 10 devices to the Internet with no limitations on data usage.

Eligibility

The Herman Brown Free Library lends Wi-Fi hotspots to Burnet County Library System cardholders ages 18 or above, in good standing.

Terms of Use

- By checking out this hotspot, you agree to these terms and conditions.
- Hotspot checkout is limited to one per household for a period of 7 days, with no renewals.
- **Hotspots must be returned to the lending branch's circulation desk.**
- The cardholder is responsible for damages or expenses resulting from use or misuse of the device, including damage, loss, or theft. The library reserves the right to deny future use.

REPLACEMENT COST

Damaged/Lost Charger: \$15.00

Damaged/Failure to Return Hotspot: \$120.00

Late Fee per Day: \$1.00

- Use of the hotspots are subject to Mobile Beacon's Permitted User Minimum Terms of service: <https://www.mobilebeacon.org/permitted-user-minimum-terms-of-service/>
- Hotspots are filtered for content and malware. Certain websites will be inaccessible with these devices.

Procedure

- Patrons must present their library card or photo identification at the circulation desk. Once a hotspot is checked out, it becomes the patron's responsibility. If any technical problems are encountered, the patron should return the device immediately to the circulation desk.
- Overdue hotspots will be deactivated within 24 hours after the due date and charged a \$1.00 late fee per day.
- **Hotspots may NOT be returned through the book drop.** Doing so will result in the loss of future hotspot use.
- Hotspots must be returned directly to a library staff member, who will verify that all components of the hotspot are accounted for before checking it in from the borrowing patron's account.
- A returned hotspot must remain available in the library for 48 hours before a patron may check it out again.
- Hotspots may not work in all areas. The BCLS cannot guarantee that you will be able to use the hotspot at any given location. To see if you are in an area covered by the Sprint network, view their coverage map at: <http://coverage.sprint.com/IMPACT.jsp?>

Safety Precautions

- Keep battery/device dry and away from water and liquids.
- Connect only to supplied USB charging cord.
- Always keep out of reach of babies and children.
- Do not use if battery appears damaged, deformed, discolored, overheats or emits a foul odor.
- Store device away from sunlight and extreme temperatures. **Do not leave device in your vehicle.**
- Do not use near gas stations, chemical plants, blasting areas, below deck on boats, near stored fuel, or dusty areas. Sparks from the device in such areas could cause an explosion.
- This device can cause medical equipment to malfunction. **DO NOT use in hospitals or medical clinics. Keep 6 inches away from pacemakers at all times.** If you suspect that the device is interfering with your medical device turn the hotspot **OFF** immediately. Some hearing aids may be affected by using this device.

How to Use the Hot Spot

- Charge the hotspot before using. You may still use it while it is charging. The battery will last between 8 to 24 hours depending on use.
- To turn the hotspot device on, press and hold the power button until you see the front screen indicators light up (this may take up to ten seconds).
- The hotspot device works on most Wi-Fi enabled devices such as laptops, desktops, smartphones, and tablets. To connect your device, find the Wi-Fi network name on your device and connect to it:

WiFi Name: HBFLhotspot1 - 11

You will automatically be prompted to type in the password:

WiFi Password: HBhotspot20

- To shut down or turn off the device completely, press and hold the power button until all the lights are off. When you are ready to return the hotspot to the library, place the device and charger in the hotspot packet. **Return it to the Herman Brown Free Library circulation desk where you checked it out.**