For more than 44 years, CommuniCare Health Centers has been known for promoting health in our communities. In 2015, we worked to continue improving the quality of care we provide, increasing access to care and reducing health disparities in the communities we serve, and enhancing services for children and adolescents.

With the support of federal funding, we added a third pediatrician to our primary care staff and added a pediatric dentist to address the lack of access to dental services for children in our area. We also addressed the disparity in access to mental health services for children and adolescents by adding a part-time child psychiatrist and a Licensed Clinical Social Worker experienced in working with adolescents. We launched an important new mental health outreach program, Creando Recursos y Enlaces para Oportunidades (CREO), sending a multi-disciplinary bilingual health care team to reach Latino/Hispanic residents in rural communities who struggle with overcoming barriers to receiving needed health care services.

Also, we introduced “CommuniCare Health Centers - Welcome Home!” as an expression of our deep commitment to our patients and communities we serve. We are continuing to become ever more patient-centric as a welcoming health home for everyone, integrating all of our services to provide each individual with care that is whole-person oriented and coordinated to best address the physical, mental and social factors affecting the health of each of our patients.

Robin Affrime, Chief Executive Officer

Our mission is to provide high-quality health care to those in need
Within Yolo County there has long been a shortage of access to dental care for low-income families, and an even greater shortage of dental access for children in this population. In 2015, CommuniCare successfully applied for federal funding to expand our services for children, including the addition of a pediatric dentist, Dr. Andrew Tong (pictured above).

Children younger than 13 years of age made up 28% of CommuniCare’s overall patient population in 2015. However, children under 13 comprise more than 45% of the total number of dental patients seen in our clinics.
CommuniCare’s CREO program was launched to provide outreach and health engagement services for Latino/Hispanic individuals and families residing in Yolo County, with a particular emphasis on reaching isolated residents in rural enclaves of Yolo County who struggle with access to mental health services. Services are delivered by a multidisciplinary bilingual health care team providing culturally-tailored care for individuals who otherwise would be unable or unlikely to access needed substance abuse treatment, mental health services, primary care services, health coverage enrollment assistance and case management services. In its first year of service, the CREO program offered outreach and screenings for 259 residents and provided access to services for 68% of those screened.

**Patient Profile**

**Numbers to Know**

**37%** Patients ages 0-18
CommuniCare offers comprehensive health care services for children from birth through adolescence—starting with newborn care in the hospital, pediatric care in the clinics, preventive health services and immunizations, pediatric dentistry, adolescent services and mental health services.

**27%** Patients using the MyHealth patient portal
Electronic access to health information continues to grow as an important service. More than 6,300 patients logged onto our secure patient portal, MyHealth, to access their health data, communicate with their care providers, view laboratory results and download health education materials.

**81%** Patients with incomes at or below 100% of the Federal Poverty Level
Social determinants of health are the conditions in which people are born, grow, live, work and age and are shaped by poverty among other factors. Our model of patient-centered care addresses the disproportionate risk of poor health outcomes experienced by low-income families. In 2015, the Federal Poverty Level income for a family of four was $24,250.

**38%** Patients best served in a language other than English
CommuniCare’s patient population is rich with racial, ethnic and cultural diversity. More than 55% of our patients self-identify as Hispanic/Latino, and our patients include many recent and established immigrant populations from Mexico, Central America, Russia and Ukraine, Afghanistan, Pakistan, and Southeast Asia. Additionally, CommuniCare serves the special population of migrant and seasonal farm workers, who comprise about 14% of our patient population.
Financial Profile

Total Operating Budget $21,198,647

<table>
<thead>
<tr>
<th>Revenues</th>
<th>$21,234,245</th>
</tr>
</thead>
<tbody>
<tr>
<td>66% Patient Fee-for-Services</td>
<td>$14,072,499</td>
</tr>
<tr>
<td>24% Government Grants and Contracts</td>
<td>$5,100,583</td>
</tr>
<tr>
<td>9% Non-Government and Foundation Grants</td>
<td>$1,861,234</td>
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<tr>
<td>1% Community Fundraising</td>
<td>$19,929</td>
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</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>$21,198,647</th>
</tr>
</thead>
<tbody>
<tr>
<td>82% Patient Care</td>
<td>$17,480,745</td>
</tr>
<tr>
<td>18% Administration</td>
<td>$3,717,902</td>
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</table>

<table>
<thead>
<tr>
<th>Expenditures for Patient Care</th>
<th>$17,480,745</th>
</tr>
</thead>
<tbody>
<tr>
<td>51% Primary Care</td>
<td>$8,937,331</td>
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<tr>
<td>18% Perinatal</td>
<td>$3,235,947</td>
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<tr>
<td>17% Behavioral Health</td>
<td>$2,369,734</td>
</tr>
<tr>
<td>14% Dental</td>
<td>$2,069,999</td>
</tr>
</tbody>
</table>

Revenues $21,234,245
Expenditures for patient Care $17,480,745

Staffing Profile

CommuniCare’s employees are our most valuable asset and are as diverse as our patient population. The average tenure of our provider staff is more than 8 years (including physicians, mid-level providers, nurse midwives and dentists), and more than 44% of our entire staff has been with CommuniCare for more than 5 years. Some members of our clinical staff such as Physician Assistant Marge Lee (pictured above, at right), started out as volunteers in our clinics, and then returned to CommuniCare as providers after completing their professional training.

In addition to our 222 full-time and part-time employees, 194 students, interns and volunteers provided services for our clients. Teaching continues to play an important role in our organization.
Leadership Team

Robin Affrime, MPH  
Chief Executive Officer

Carolina Apicella, CPA  
Chief Financial Officer

Lynn Bramwell  
Chief Operating Officer

Melissa Marshall, MD  
Chief Medical Officer

Barry Chang, DDS  
Dental Director

Barb Boehler, CNM, MSN  
Director of Perinatal Services

John Bonner  
Development Director

Alicia Kelley, MPH  
Director of Planning & Education Services

Sara Gavin, LMFT, LPCC  
Director of Behavioral Health Services

Colleen Perry, FNP  
Director of Nursing

Aileen Barandas, FNP  
Chief Quality Officer

Bonnie Shea, PHR  
Director of Human Resources

Board of Directors

Michael Golde, President  
Davis

Rose Conroy, Vice President  
Woodland

Meg Sheldon, Secretary-Treasurer  
Yolo

Rick Baker, MD  
Davis

Beatriz Cabezon  
Davis

Glenn Campanelli  
Davis

Eva Hurtado  
Woodland

Emma Knight  
Woodland

Maria Palominos  
West Sacramento

Lindy Verdugo  
Woodland

Bonnie Zsurbier  
West Sacramento

Locations

Administration Offices  
2051 John Jones Road  
Davis, CA 95616  
(530) 753-3498  
(530) 758-2-109 Fax

Davis Community Clinic  
2051 John Jones Road  
Davis, CA 95616  
(530) 758-2060 Medical  
(530) 757-4667 Dental

Hansen Family Health Center  
215 West Burner Street  
Woodland, CA 95695  
(530) 405-2800 Medical  
(530) 405-2811 Dental  
(530) 405-2815 Behavioral Health

Salud Clinic  
5008 Jefferson Boulevard  
Suits 180 & 195  
West Sacramento, CA 95605  
(916) 403-2900 Medical  
(916) 403-2940 Dental  
(916) 403-2970 Behavioral Health

Esparto Dental Clinic  
16827 Fremont Street  
Esparto, CA 95627  
(530) 787-4972