

TRX Cymbals Two Year Limited Warranty

The TRX Cymbals Co. warrants to the end user ("Customer") that each TRX cymbal ("Product") shall be free from defects in material and workmanship for a period of two (2) years from the original date of purchase. This limited warranty covers only manufacturing defects and does not cover any other problems, including those which occur as a result of (a) improper maintenance and (b) improper performance. This warranty also does not apply to 1) product purchased from a source other than an authorized TRX Cymbals dealer, 2) any person other than the original purchaser, 3) defects caused by neglect, handling, shipping or use under normal playing conditions, and 4) alterations made after the Product leaves the factory.

To obtain Warranty service, the Customer must return the Product to an authorized TRX Cymbals dealer along with the original proof of purchase. In the case that the dealer is unable to correct a warranty defect, the dealer will then contact TRX for further instructions. TRX may require the return of defective Product and, in such cases, will issue a Return Authorization (RA) number to the dealer. No return shipments will be accepted without an RA number and any and all shipping charges are the responsibility of the Customer.

TRX shall have no obligation to provide warranty service until it receives written notice and/or return of the defective Product. If TRX receives, during the applicable warranty period, a valid warranty claim for any Product, TRX shall either repair or replace the defective Product, at TRX's option. Replacements will be offered at a pro-rated discount from the original purchase price based on the period of use the cymbal provided. 0-2 months: 100% credit, 3-8 months: 75% credit, 9-14 months: 50% credit, 15-20 months: 25% credit. A replacement cymbal can be either new or like-new, provided that it has functionality at least equal to that of the Product being replaced. Replacement cymbals are not eligible for warranty replacement.

TRX Cymbals is not liable for incidental, consequential or other damages that may arise as a result of or related to any defect or failure of Product. TRX's limited warranty for each Product protects the original retail purchaser, provides specific legal rights and is valid in any country/region or locality where TRX has a support presence for the Product and where TRX has marketed the Product. The level of warranty service might vary according to local standards.

To the extent allowed by local law, neither TRX nor its third party suppliers make any other warranty or condition of any kind, whether express or implied, with respect to the covered TRX Products, and specifically disclaim the implied warranties or conditions of merchantability, satisfactory quality, and fitness for a specific purpose.

Effective January 1, 2018. • Subject to change without notice. • For further information email: sales@trxcymbals.com