



Standards Changes since 2020 for the DDPA Spring Conference.

Hello!

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Changes in Standards

- 1.A.(Leadership)3. The identified leadership guides the following:
 - k. Ongoing review of the organization's policies in accordance with organizational needs.

Changes in Standards

1.C. (Strategic Planning) 1. The ongoing strategic planning of the organization considers:

g. **Service area needs.**

g. **Social determinates of health.**

Changes in Standards

I F. (Finance) 4. The organization:

b. Identifies areas needing improvement.

c. Implements actions to address the improvements needed.

Changes in Standards

- 1.F. (Finance)5. An analysis of financial results:
 - a. Is conducted at least annually.
 - b. Is documented, including:
 - (1) Trends.
 - (2) Areas needing improvement.
 - (3) Actions needed to address the improvements needed.
 - (4) Implementation of the actions.
 - (5) Whether the actions taken accomplished the intended results.

Changes in Standards

- 1.H. (Health and Safety)8. If an organization provides services in locations that are not owned/leased or controlled/operated by the organization, it implements written procedures that address safety at the service delivery site:
- a. For:
 - (1) Persons Served.
 - (2) Personnel.
 - b. Including:

Changes in Standards

- (1) Consideration of any emergency procedures that may already be in place at the service delivery site.
- (2) The physical environment, including accessibility, of the service delivery site.
- (3) Basic needs in the event of an emergency.
- (4) Actions to be taken in the event of an emergency.
- (5) Provisions for communication by personnel while providing services regarding decisions to continue or discontinue services.

Changes in Standards

1 H (Health and Safety) 12. The organization implements **written** procedures regarding infections and communicable diseases:

Change in Standards

1.I (Workforce Development and Management) 7. Workforce development activities include:

- a. Documentation of competencies.
- b. Document of assessment of competencies.
- c. Documentation of timeframes/frequencies related to the competency assessment process.

Changes in Standards

1.J. (Technology) 1. To identify gaps and opportunities in the use of technology, leadership supports ongoing assessment of:
(6) Assistive technology

Changes in Standards

1.J (Technology) 7. As appropriate, personnel who deliver services via information and communication technologies receive **documented** competency-based training on equipment:

Changes in Standards

1.M Performance Measurement and Management.

1.N. Performance Improvement.

Major revisions in these two sections of standards in including the development of a performance measurement and management plan

Changes in Standards

2.B. (Individual-Centered Service Planning Design and Delivery) 4. As appropriate to the persons served and the scope of services provided, the following information is considered for service planning:

- d. Relevant functional information.

Changes in Standards

4.E (Host family/Shared Living Services) 7.

The organization implements a procedure for monitoring the performance expectations of the host family/shared living provider that:

a. Takes place:

(2) Quarterly thereafter, **unless the individual situation merits more often.**

(3) **Subsequently every six months unless the situation merits more frequently.**

Change in Standards

- 4.V. (Home and Community Services) 6. A risk assessment of each person served **documents** the following areas:
 - a. Behavioral.
 - b. Cognitive.
 - c. Communication.
 - d. Developmental.
 - e. Emotional.
 - f. Environmental.
 - g. Physical.
 - h. Capabilities of the family/support system.
 - i. Other, as appropriate.

Another change to watch for.

In 2019 standard 1.H.8 was added. This standard says that for service provided on locations not owned, leased or controlled by the organization the organization has implemented written procedures that address safety as the service delivery site.

Digitally Enabled Site Survey (DESS)

Because of the global COVID 19 pandemic DESS surveys are currently being conducted in place of in-person surveys.

DESS:

- Uses MS Teams as a platform.
- Includes interviews with persons served, personnel and other stakeholders.
- Includes the review of the same documents as an in-person survey, uploaded to MS Teams.

Digitally Enabled Site Survey (DESS)

- Includes a tour (digital) of all locations owned, leased or controlled by the organization.
- Uses our seasoned cadre of CARF surveyors
- Includes consultation, recommendations and recognition of strengths as identified in the survey report.
- Includes the same accreditation possibilities as in-person surveys.

Questions?

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