



arkansas
total care™

DDPA Spring 2021

5/7/21

Agenda



- Member Testimony Video
- Where We've Come from
 - Pandemic Cooperation
 - Waiver Conversion
- Where We Are Today
 - NEW Waiver Manual
 - DME Rate Change
 - Return to Face to Face
- Where We Are Going
 - Care Coordination Focus on Quality
 - Credentialing roster needs for HCBS
 - ICF Member Responsibility

Where We've Come From



- Thank you for your patience, cooperation and hard work during the pandemic and the daily rate to unit conversion.
- Supportive Living
 - Rate level I, II, and Custom for.
 - What Qualifies as a Level II?
 - OT does not qualify as justification for Level II
 - Custom
 - Extreme situations
 - 2 individuals to care for 1 member

Policy available on ARTC website under Provider Resources>reference material> codes modifiers and rates.

Supportive Living Levels



https://www.arkansastotalcare.com/content/dam/centene/artotalcare/pdfs/ARTC20-H-017_ARTC%20Codes%20Modifiers%20and%20Rates_Final.pdf

Code	Mod 1	Mod 2	Description	Unit Def	Annual Max	ARTC RATES	Description	Prior Authorization Required (Yes or No)	ARTC Fee Schedule Reference	Rate per Hour
H2016			*Supportive Living- Current Budgeted Approved Rate					Yes		
H2016	UF		Supportive Living – one on one staffing – level 1	Per 15 minutes		\$5.25/15 Min units	Base Level - one on one staffing	Yes	Labeled Level 3	\$21/Hour
H2016	UH		Supportive Living – one on one staffing – level 2	Per 15 minutes		\$5.75/15 Min units	Advanced Level - one on one staffing	Yes	Labeled Level 4	\$23/Hour
H2016	U5		Supportive Living – one on one staffing – level 5	Per 15 minutes		Custom		Yes		
H2016	U1	UQ	Supportive Living – shared staffing – up to 4 members level 1	Per 15 minutes		\$3.50/15 Min units		Yes	Labeled Level 1	\$14/Hour
H2016	U2	UR	Supportive Living – shared staffing – 5 – 8 members level 2	Per 15 minutes		\$1.75/15 Min units		Yes		\$7/Hour
H2016	U3	UQ	Supportive Living – shared staffing (custom)– level 3	Per 15 minutes		\$4.00/15 Min units		Yes	Labeled Level 2	\$16/Hour

Where We Are Today



- New Waiver Manual posted on website.
- DME rate change currently on hold. We will communicate any updates prior to change taking place.
- Return to Face to Face- ensuring member and care coordinator safety
 - Utilizing necessary PPE
 - Following Member requests
 - Outdoor meetings
 - Video conferences and calls
 - We will plan to return to Face to Face in Q3.
 - Working directly with providers to comply with safety procedures.

Where We Are Going



- HCBS- Need credentialing rosters as soon as possible.
- Go to: <https://www.arkansastotalcare.com/providers/resources.html>
 - Arkansas Total Care Atypical & HCBS Provider Application
- Care Coordination Focus- Shifting to member wellness.
 - Foundation is set for members and Care Coordinators.
 - Preventative visits, care gaps, etc.
 - Assist with scheduling and getting up to date on needed care.
 - Ensuring access to quality care
 - Case management support for members with chronic medical conditions.
 - Additional clinical case management support when needed.

ICF Member Responsibility



- ICF Member Responsibility
 - ARTC will request the member responsibility be paid back before any recoupment.
 - This is CMS requirement.
 - Daily Rate changes for ICF members, dependent upon SSI benefit.



QUESTIONS?