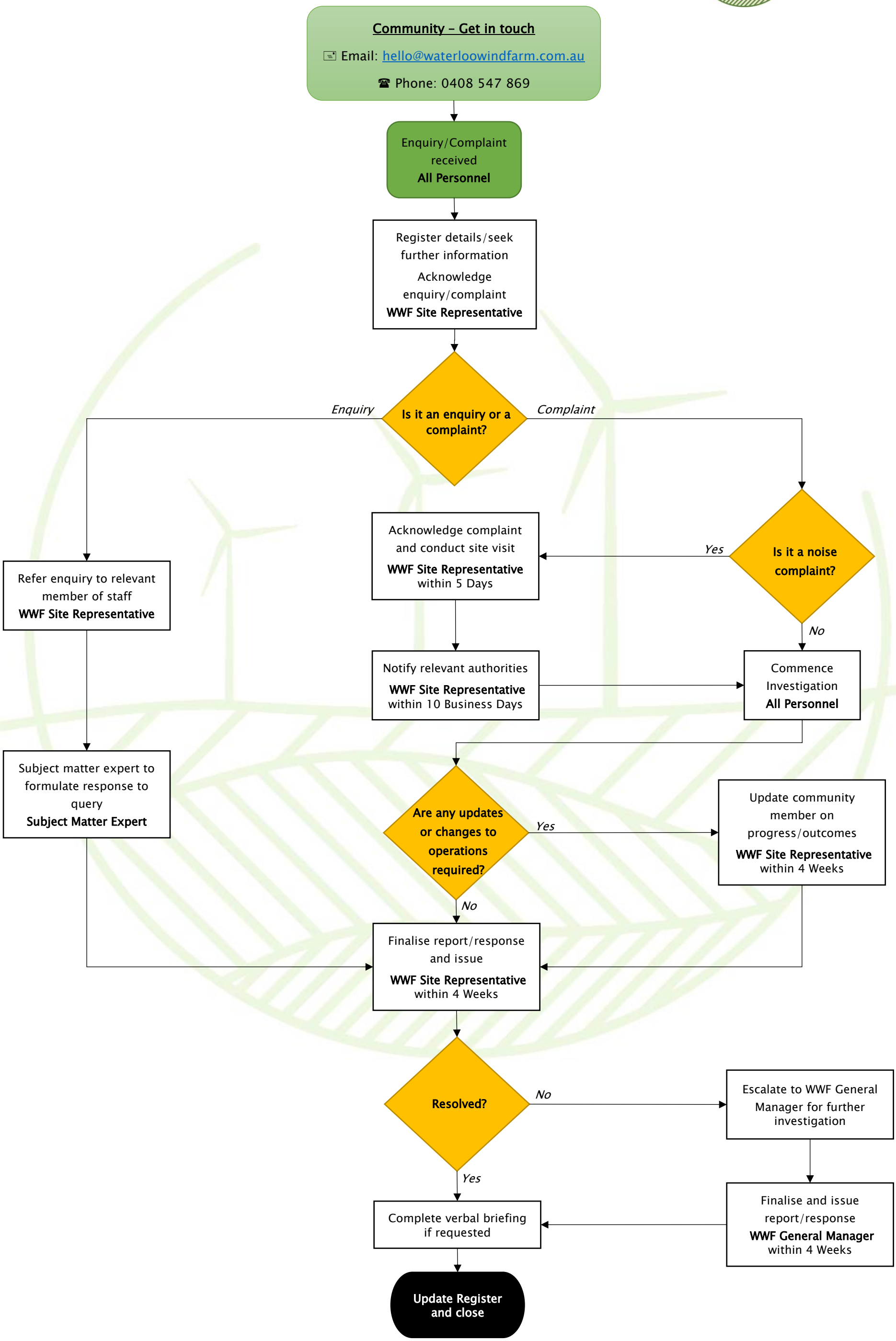Waterloo Wind Farm – Enquiries and Complaints Flow Chart