



Victoria Bollhardt, *Director – Program Operations & One-Stop Operator*
 Morris/Sussex/Warren Employment and Training Services

One-Stop Operator Open Meeting Report
January 21, 2021

MORRIS/SUSSEX/WARREN (MSW) ONE-STOP VIRTUAL SERVICE OFFERINGS CONTINUE DURING PANDEMIC

The NJDOL continues to offer a full suite of online and telephonic jobseeker virtual services available through One-Stop offices. In-person services are not available due to concerns for the health and safety of customers and staff. Virtual services offered to unemployed and under-employed adult and dislocated workers, as well as businesses through the Morris, Sussex, and Warren One-Stop Career Center offices are as follows:

- Career Planning
- Assessment of Training Needs
- Occupational Skills Training
- Computer Basics Training
- English as a Second Language (ESL)
- Veteran Services
- Re-entry / Federal Bonding Services
- Assistance with Basic Unemployment Insurance Inquiries
- Business Services / Employer Hiring Inquiries
- Customer Job Search Support and Job Matching Assistance
- Assistance for Individuals with Disabilities
- Assistance with Resumes / Job Search / Interviewing Techniques

One-Stop Career Center services **not available** to the public at this time:

- In-Person Customer Walk-Ins / Career Consultations / In-Person Scheduling
- Access to the Public Resource Room (computers and phones)
- UI Services (computers and phones)

One-Stop Office Management Team contacts are as follows:

County	Morris	Sussex	Warren
NJDOL Manager	Leslie Drew (862) 397-5600 leslie.drew@dol.nj.gov	Peter Curley (609) 874-8420 peter.curley@dol.nj.gov	Anand Sumaithangi (908) 329-9152 anand.sumaithangi@dol.nj.gov
DVR Manager	Scott McGill , (862) 397-5600, Option #4, scott.mcgill@dol.nj.gov		

Physical Address: 1 Medical Drive, Suite 100, Morris Plains, NJ 07950 • Mailing Address: P.O. Box 900, Morristown, NJ 07963-0900

973-285-6880 • 800-870-3478 • Fax: 973-644-9536

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UNEMPLOYMENT INSURANCE (UI) CLAIMS PROCESSING

In-person Unemployment Insurance services remain suspended at NJ One-Stop Career Center offices until further notice. UI claimant inquiries continue to get directed to the UI website

MyUnemployment.nj.gov. Individuals with limited or no computer access should call any of the following UI Call Center numbers:

- North Jersey (201) 601-4100
- Central Jersey (732) 761-2020
- Southern Jersey (856) 507-2340

ONE-STOP CAREER CENTER BUSINESS SERVICES AND EMPLOYMENT OPPORTUNITIES

The MSW Business Services Representatives (BSRs) continue to support both employers and job seekers. Individuals seeking employment opportunities/job leads and employers having immediate hiring needs are directed to the following resources:

NJ COVID-19 Information and Business Information Hub

- National Labor Exchange website: <https://usnlx.com/>
- Businesses across New Jersey need workers for immediate hire. Visit this site for additional information: <http://jobs.covid19.nj.gov>.
- Employers in critical industries can submit information about openings with urgent hiring needs related to COVID-19 by visiting <https://jobs.covid19.nj.gov/intake>

For additional NJDOL business services information, please contact one of the following MSW Business Services Representatives:

<u>Eva Fernandez</u> Mobile: (609) 358-2696 Office: (862) 397-5600 x3975736 Eva.fernandez@dol.nj.gov	<u>Sean Hendricks</u> Mobile: (609) 358-2885 Office: (862) 397-5600 x3975710 Sean.hendricks@dol.nj.gov	<u>Mark Ortega</u> Veterans Business Rep Mobile: (609) 414-6991 Office: (862) 397-5600 x3975740 Mark.ortega@dol.nj.gov	<u>Marc Schweitzer</u> DVR Business Rep Mobile: (609) 947-1431 Marc.schweitzer@dol.nj.gov
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For State of New Jersey's COVID-19 Business Information Hub, visit <https://faq.business.nj.gov/>. You can find information on resources, assistance, and regulations and chat with a representative from the NJ Department of State's Business Action Center.

MSW EMPLOYMENT AND TRAINING VIRTUAL SERVICES

Employment and Training Services staff are working remotely to deliver virtual career counseling/training services. Online training is available through NJDOL approved training providers. In-person classroom enrollments are allowed for ETPL approved training providers who have posted their health and safety practices as required by the CDC and Department of Health to their website.

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Morris, Sussex, and Warren county residents/job seekers interested in grant-funded career training should call (973) 285-6880 to get scheduled for a training consultation with an ETS Training Counselor or send an email [mws-ets@co.morris.nj.us](mailto:mw-ets@co.morris.nj.us).

PY20-3rd Qtr. ETS Training Enrollments (July 1, 2020-March 31, 2021)

Post-Secondary Training Enrollments

Dislocated Workers Enrolled	Adults Enrolled	Youth Enrolled	On-the-Job Training Contracts
114	37		1

Other ETS Training Enrollments

Work First New Jersey (WFNJ)	Workforce Learning Link	Metrix On-Line Training	Tuition Waiver	*WFNJ Work Readiness	Youth Work Experience
0	45	16	3	23	15

(*) DHS/DFD has temporarily suspended In-person Work First NJ Work Readiness. For individuals seeking support voluntarily, ETS provides virtual career services to this public-assistance population. Enrollments reflect several WFNJ individuals actively engaged in ETS virtual career services training.

GED/HSE Youth Training Enrollments

(Note: Morris & Warren have rolling youth enrollments. Sussex students typically start in the July summer program. No enrollments for PY20 3rd quarter)

<u>Morris County</u> NewBridge - JobsPlus		<u>Sussex County</u> Sussex County Technical School		<u>Warren County</u> Phillipsburg Youth Based Services	
# Enrolled	# Attained HSE	# Enrolled	# Attained HSE	# Enrolled	# Attained HSE
11	10	0	0	15	4


Topmost Requested Virtual/Online and In-Person Training Programs

3rd Qtr. (Jul 1, 2020-March 31, 2021)

Dislocated Workers & Adults		Youth	
On-Line / Virtual	In-Person / Classroom	On-Line / Virtual	In-Person / Classroom
Medical Assistant	Commercial Driver License (CDL)	Healthcare/Medical	Healthcare/Medical/Phlebotomy
IT Technology	Medical Assistant / Clinical & LPN	Electrician Apprentice Program	Electrician Apprenticeship Program
Project Management		Veterinary Assistant	Automotive Technician
Accounting & Bookkeeping			
Social Media/Marketing			

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