



October 15, 2020

WDB Open Meeting

Agenda

Board Business- Jane A. Armstrong, Director

- Local Service Provision by ETS and One Stop Career Centers (One-Stop Operator Report)
- Local Area Budget Approval
- WDB Staffing Requirements (WDB Certification 2020)
- One-Stop Services Process Mapping (One-Stop Certification 2021)
- MOU (2020-2022)

Other Business - David Hollowell, Chair/Tammy Case Vice-Chair

- Old Business
- New Business- NEG Dislocated Worker Grant
- Noteworthy Events
- Labor Market Discussion

Director Report <https://mswwdb.org/board-committees/>

NJDOL One Stop Career Center Services

Virtual One-Stop Career Center services **currently available** to the public:

If you are a job seeker requesting virtual services including resume writing, networking, interview assistance and job search please go to <https://www.nj.gov/labor/career-services/onestops/>

In addition, NJDOL is mandating unemployed individuals complete the Reemployment Services and Eligibility Assessment (RESEA) customer consultation

One-Stop Career Center services **not available** to the public at this time:

- In-Person Customer Walk-Ins / Appointment Scheduling
- Access to the Public Resource Room (computers and phones)
- UI Services (computers and phones)

There were 416 phone and email service inquiries the week ending 9/18.

There were 363 unemployment phone and email inquiries the week ending 9/18.

MSW Employment and Training Services (ETS)

Virtual services **currently available** to the public at this time:

- Career counseling services
- Training services
- WFNJ/DFD case management

ETS Services **not available** to the public at this time:

- In-person classroom training
- Group Orientations
- In-Person Customer Walk-Ins / Appointment Scheduling
- Access to the Public Resources (computers)
- *There 236 phone and email service inquiries the week ending 9/18*
- See the **Operator Report** for further information <https://mswwdb.org/board-committees/>

PY 2020 WDB Budget Approved (\$3,887,538)

- WDB Executive Committee received WIOA budget summary for review and discussion on 7/7/20
- WDB Executive Committee reviewed full budget with discussion on funding priorities and approve on 8/26/20
- WDB member review and comment period ending with vote 9/28/20 to 10/2/20
- Approved by the Board on 10/5/20

WDB Certification (2020-2022)

- Have met SETC staffing requirements with the addition of Diane Jainarine-Executive Assist
- Completing the re-certification process by December 2020

One-Stop Services Process Mapping

- We are close to completing the value stream mapping and the identification of action items to improve system efficiencies
- Thank you to ETS, NJDOL and WDB staff for your dedication to this important project

Memorandum of Understanding (MOU 2020-2022)

The purpose of the MOU is for all WIOA required partners to document commitment to collaborate in the provision of services in the workforce area

- The MOU has been signed by all partners
- Thank you to the partners for your input and signatures

COVID-19 National Dislocated Worker Grant Award

Employer Driven Career Pathways



- In response to the COVID-19, the following training/certification programs have been identified.
 - ❖ Salesforce Administration Certification (Administrator)
 - ❖ APICS Certified Production and Inventory Management (CPIM)
 - ❖ Certified Supply Chain Professional (CSCP)

Median salary \$50,000 for those with HS Diploma/Some College and relevant experience

Noteworthy Events in October

- ❖ Morris County Vocational and Technical School Internship Information Session for Businesses
<https://web.morrischamber.org/events/MCST-Intern-Program-Informational-Session-5369/details>
- ❖ NJ Council of County Colleges invites the WDB membership and others representing business, community organizations, trade associations, unions, K-12 and post-secondary education to join an industry sector based convening to build pathways to New Jersey's future. www.Njworkforce.org/pathwayandskillscollaboratives