JVS was established in 1949 to assist Holocaust survivors, refugees and those returning from WWII, enabling them to build better lives in the United States. Today, our programs meet the needs of all who face barriers to employment. Whether it is coaching a client on how to request a disability accommodation from their employer, or helping a newly-arrived refugee enroll their children in school, JVS works to empower people to address challenges to their self-sufficiency.

In 2017, our comprehensive array of services reached more than 8,400 individuals.

We helped 335 individuals obtain employment.

We helped 415 refugees make America their new home.

We helped over 1,000 individuals remove barriers to self-sufficiency.
Response to Changes in Refugee Resettlement Policy
The Executive Orders related to immigration policy put refugees/immigrants and resettlement agencies at the center of polarized national conversations. As a result, JVS intensified our focus on public education, to inform people of the impact of these federal policies in our own community and to advocate for higher refugee admissions levels. New initiatives included:

- More than 100 people attended Refugee 101 sessions to learn about the international refugee situation and the process of admission to the United States
- Staff and Board formed an Advocacy Committee to focus our efforts in affecting change for communities we serve at the local, state and federal levels
- Provided information and advocacy alerts to the public through our Facebook page, which grew 123% from 1,130 likes to 2,515 likes during the fiscal year
- JVS was featured over 20 times as a subject matter expert in print and broadcast media

Volunteers and Giving
JVS experienced an outpouring of support in response to the challenges to refugee resettlement.

- Raised $130,000 in transitional funding to preserve agency expertise and provide emergency assistance in light of the abrupt reductions in anticipated revenue
- 157 volunteers donated more than 4,500 hours to the agency, and 280 families donated furniture, clothing and household items
- We launched two new volunteer opportunities in partnership with JFS, Refugee Rides and a food box delivery service
- Attendance at Global Table, our signature fundraising event, increased by 35%
- Number of donors increased by 54%
- The Young Professionals Board held events that attracted 120 people and raised close to $2,500

Program Expansion
JVS launched new programs to provide even more support to the communities we serve.

- We started an emergency assistance program and provided $42,000 to support basic needs including rent, utilities and transportation assistance
- JVS has partnered with the End Dependence Kansas initiative to provide employment services for individuals in Wyandotte and Johnson Counties. The program focuses on serving youth with disabilities that are transitioning from high school into the workforce. Services include individualized discovery and customized employment to empower young adults with disabilities to successfully find and maintain employment.
- We held our first Refugee Health Fair in March 2017 in partnership with UMKC medical students, which was attended by 120 community members
Workforce Development Services

JVS offers comprehensive employment services that help people assess their skills and interests, remove barriers, refine job search skills and match with the right job options. These services are tailored to apply to a diverse range of job seekers from individuals with disabilities to newly resettled refugees to downsized professionals. Following job placement, we work with clients and their employers to ensure a positive, long-term employment relationship.

- **Career Skills and Connections** enrolled 154 members of the Jewish and general communities, helping 65 individuals obtain employment.

- **Disability Navigators** assisted 1,360 individuals with disabilities to access services at the Missouri Career Center.

- **Employment Services (KS)** assisted 16 individuals with disabilities with job exploration and developed relationships with over 24 employers.

- **Employment Services (MO)** served 155 individuals with disabilities, helping 44 individuals obtain employment with an average wage per hour of $10.38. Provided 10 students the opportunity to develop hands on skills through a 6-week training program.

- **Refugee Employment Services** served 247 refugees, helping 182 individuals find employment with over 25 different employers at an average wage per hour of $9.84, and provided case management to 489 refugees to help remove barriers to employment.

![Summer Work Experience participant on the job site](image)
New American Services

We help refugees and immigrants build new lives in the United States. Refugees have fled persecution and come to America with the dream of a life of freedom, safety and opportunity. Our services help refugees and immigrants and their families become thriving members of their new communities.

Refugee Resettlement

The refugee resettlement program assists refugees with basic needs such as housing, clothing and transportation upon arrival in Kansas City. JVS provides a wide variety of social services for refugees including heath care access and benefits enrollment.

- Resettled 415 refugees from 12 different countries; more than 50% of newly resettled refugees were under the age of 18.
- 150 refugee students received education orientation, school advocacy, intensive case management for health care needs and/or enrollment in after school programs

Immigration Counseling

Board of Immigration Appeals certified staff assists individuals and families wishing to change their immigration status or that of a family member.

- Served 814 clients
- Assisted over 493 individuals wishing to adjust their status and petition for family reunification.
- Aided 75 individuals in the process of becoming U.S. citizens.
- Completed fingerprints for 321 family sponsors of unaccompanied alien children.

Language and Cultural Services

Top Language Requests

<table>
<thead>
<tr>
<th>Rank</th>
<th>Language</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Somali</td>
</tr>
<tr>
<td>2.</td>
<td>Burmese</td>
</tr>
<tr>
<td>3.</td>
<td>Swahili</td>
</tr>
<tr>
<td>4.</td>
<td>Arabic</td>
</tr>
<tr>
<td>5.</td>
<td>Spanish</td>
</tr>
</tbody>
</table>

Provides Bridging the Gap training for interpreters in the health care and social services arena and provides skilled interpreters in almost 40 languages to hospitals, legal services, schools and others at a nonprofit rate. The program also offers cultural competency training for organizations employing or serving a diverse population.

- Facilitated over 4,200 interpreting and translating encounters in more than 30 different languages
- Trained 124 interpreters in Bridging the Gap 40-hour interpreter training course, Domestic Violence, Municipal Court and Interpreting Basics.
Health and Wellness Services
We engage refugees and immigrants in activities that promote healthy bodies, healthy minds and healthy relationships. JVS helps people navigate complex physical and mental health systems and provides direct therapy services.

Refugee Medical Services
♦ Trained 139 refugees on topics related to health literacy and access to health care in America
♦ Provided 125 refugees with intensive case management services to address serious or chronic medical conditions.

Refugee Family Strengthening
♦ Provided case management and/or relationship enhancement classes to 156 individuals.

Social Work Services
Provides at-risk adults and youth with advocacy, community resource referral, and individual and group therapy. Additionally, Social Work offers training, education and advocacy to other service providers working with refugee and limited English proficient clients.
♦ Served 419 individuals, from 14 different countries
♦ 80% of clients 18 years or older improved mental health based on pre and post assessments
♦ Global Gardens served 21 growers who harvested 4,032 pounds of produce and spent a total of 2,500 hours in the garden.
♦ Choice Neighborhoods Project, in partnership with the Housing Authority, served 144 individuals with case management and relocation services
# Fiscal Year 2017 Financial Statements

## Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Program Income</td>
<td>$490,929</td>
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<tr>
<td>Government Agencies</td>
<td>$3,060,405</td>
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<tr>
<td>Other Revenue</td>
<td>$852,649</td>
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<tr>
<td>Contributions</td>
<td>$218,484</td>
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<tr>
<td>Special Events</td>
<td>$84,549</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$4,709,016</strong></td>
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## Expenses

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<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Administrative</td>
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<tr>
<td>Program</td>
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<tr>
<td>Fundraising</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$4,497,409</strong></td>
</tr>
</tbody>
</table>

## JVS Thanks our Supporters

### Government Funders
- Bi-Lingual International Assistance Service
- Full Employment Council
- Jackson County Mental Health Levy
- Kansas Division of Vocational Rehabilitation
- Lutheran Immigration and Refugee Service
- Missouri Department of Social Services
- Missouri Department of Vocational Rehabilitation
- United States Committee for Refugees and Immigrants

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