

Regional Center of the East Bay

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Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 20,940 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supports provided to individuals to reside at home and exceeded the statewide average on employment performance measures particularly in the area of earned income of the individuals we serve. We continue to put our efforts into improving disparities in funding for services across the board.

The San Francisco Bay Area is a high cost of living, urban area which can impact services related to housing and transportation. This also limits residential options for both children and adults in the two bay area counties served by RCEB (Alameda and Contra Costa). In this reporting period, RCEB shows improvement in reducing the number of children and adult consumers residing in out of home placement. Supporting consumers in their own homes remains our priority.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

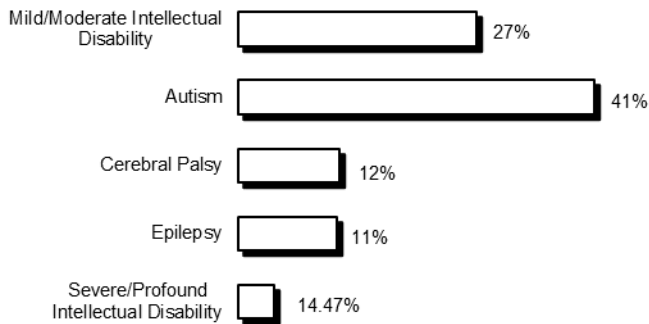
This report is a summary. To see the complete report, go to: www.rceb.org
Or contact Ronke Sodipo at **(510) 618-7708**

Lisa Kleinbub
Director, Regional Center of the East Bay

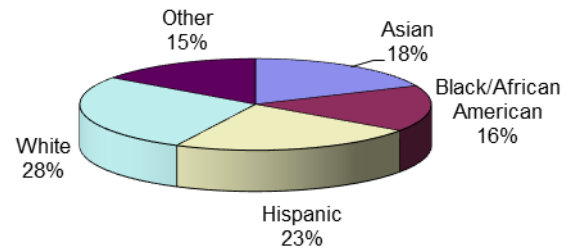
Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.

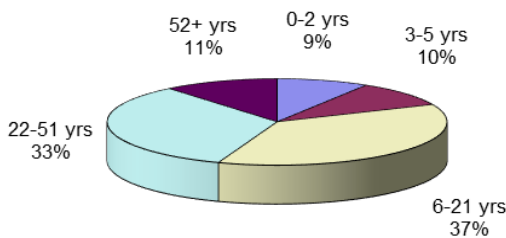
DIAGNOSIS OF RCEB CONSUMERS



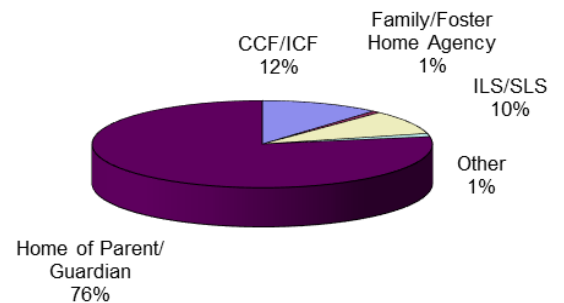
ETHNICITY OF RCEB CONSUMERS



AGE OF RCEB CONSUMERS



WHERE RCEB CONSUMERS LIVE



How well is RCEB performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2018. And, the second column shows how RCEB was doing at the end of 2019.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	RCEB	State Average	RCEB
Fewer consumers live in developmental centers	0.12%	0.11%	0.08%	0.12%
More children live with families	99.38%	98.97%	99.44%	99.05%
More adults live in home settings*	80.20%	76.44%	80.84%	77.07%
Fewer children live in large facilities (more than 6 people)	0.04%	0.04%	0.04%	0.01%
Fewer adults live in large facilities (more than 6 people)	2.31%	2.54%	2.15%	2.35%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.15%	95.88%
Intake/Assessment timelines for consumers age 3 or older met	98.35%	99.03%
IPP (<i>Individual Program Plan</i>) requirements met	99.01%	98.90%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	80.1%	80.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCEB doing at getting consumers working?

The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	RCEB	CA	RCEB
Consumer Earned Income (Ages 16 to 64): Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018	
Quarterly number of consumers with earned income	27,182	2,088	27,526	2,118
Percentage of consumers with earned income	17%	20%	16%	19%
Average annual wages	\$9,033	\$9,698	\$10,317	\$11,367
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500			
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	21%	29%	20%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	RCEB	CA Average	RCEB
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	15	9	14
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	18%	13%	14%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$12.24	\$12.45	\$14
Average hours worked per week for adults who participated in a Paid Internship Program	18	22	17	20
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$12.80	\$12.76	\$14.29
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	22	22
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	\$13	27	53
	\$1,250	21	39	89
	\$1,000	29	43	103

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Consumers	0%	0%	21%	20%	8%	9%	34%	33%	0%	0%	16%	15%	20%	22%
	Expenditures	0%	0%	22%	19%	9%	9%	32%	30%	0%	0%	16%	16%	20%	25%
3 to 21	Consumers	0%	0%	21%	21%	13%	13%	28%	28%	0%	0%	21%	20%	17%	17%
	Expenditures	0%	0%	23%	22%	17%	18%	20%	21%	0%	0%	27%	25%	14%	14%
22 and older	Consumers	0%	0%	14%	14%	22%	22%	15%	15%	0%	0%	39%	39%	9%	9%
	Expenditures	0%	0%	10%	11%	21%	20%	11%	10%	0%	0%	49%	50%	8%	8%

Per capita purchase of service expenditures by individual's primary language
 (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017-18	2018-19	2017-18	2018-19
English	15,637	16,597	\$18,894	\$20,003
Spanish	3,646	3,626	\$6,598	\$7,082
Cantonese Chinese	499	457	\$11,577	\$13,860
Tagalog	291	293	\$13,118	\$14,709
Vietnamese	298	287	\$7,653	\$8,483
Mandarin Chinese	276	251	\$10,810	\$12,027
American Sign Language	146	151	\$43,962	\$46,986
Arabic	138	127	\$4,344	\$5,247
Other Asian	102	104	\$7,483	\$8,545
Farsi (Persian)	121	100	\$10,458	\$12,475
Korean	97	89	\$14,777	\$16,311
Hindi (Northern India)	104	88	\$7,073	\$9,098
Urdu (Pakistan India)	59	61	\$8,140	\$8,965
Cambodian	49	51	\$7,893	\$5,762
Mien	40	41	\$6,041	\$6,902
Russian	29	31	\$8,848	\$9,815
Japanese	35	29	\$11,749	\$14,406
Other Indo-Iranian Language	34	29	\$7,695	\$7,928

Want more information?

To see the complete report, go to: www.rceb.org

Or contact Ronke Sodipo at **(510) 618-8414**.