

Thrive! Don't Just Survive...

Rapid Improvement Training for Meaningful and Measurable Change

"This was the best 1-day training I have ever experienced. The team's solution was far better than I could have expected and they now know how to correctly use Lean tools to tackle our next challenge. I would unconditionally recommend the Rapid Improvement Training to any CEO who wants to quickly get things done and build the capacity to continuously improve!"

- Greg Was, CEO, White Mountain Regional Medical Center

KMC Revenue per Provider



"I am so happy with the results of this training! The changes are making a real difference for our patients and this clinic. My staff leading the PDSA cycles are finding new ways to improve every day and are totally motivated to make this the best clinic on the island!" - Anny Malufau, Clinic Manager, Kahuku Medical Center

The SigmaMed Rapid Improvement Training (RIT) is a 1-day project-based training focused on quickly resolving the most important challenge at your facility and hard-wiring sustainability into your processes. In the course of completing the session, team leaders and staff learn to prioritize work based on value, eliminate mistakes at root cause, and redesign workflows so everyone performs at the top of their license.

The RIT will improve your competitiveness, reduce stress, energize your team, take one or more problems off your to-do list for good, and earn you a tangible ROI on training dollars. After the training the team learns to use a SMART Huddle Board to sustain the gains and further refine organizational performance by engaging all staff in continuous improvement.

By eliminating sources of stress, frustration and mistakes at root cause the team may then redirect these efficiencies into creating patient value, revenue, and a better work environment. It is here that work becomes fulfilling and fun again and you start to Thrive, Not Just Survive!

Outcomes

- A happier and more productive workforce!
- Improved competitiveness through excellence in provision of integrated care services
- Tangible improvement in MBQIP, MACRA, MIPS, or other important measures
- More time to complete advanced care tasks without extra expense or additional staff
- Higher revenue, quality of care, consistency, patient, staff and provider satisfaction
- Internal capacity to effectively use Lean tools and concepts of continuous improvement

What's Involved

We help your leadership team choose a high-value project that will pay for itself quickly and facilitate the training to ensure the project is successful and you meet your goals.

- Mentoring of a team leader in effective improvement project management and team leadership; afterwards the team leader is certified as a Lean Six Sigma Green Belt
- Web training in key concepts of Lean healthcare for the team and anyone in your facility
- 1-day Rapid Improvement Training event to promote a team culture of trust, identify root cause, and implement PDSA action plans to reach your goals
- SMART Huddle Board to promote staff engagement and continuous improvement

SMART Small Hospital Transformation

In a transformed organization leaders manage for improvement, adaptiveness, and superior results. The transformational leader creates an agile learning organization by tapping into the profound knowledge of staff and developing each into a driver of continuous improvement.

The RIT format embeds these skills and becomes the core of a transformation driven by results and revenue, rather than hope and cash. Projects pay for themselves many times over and ongoing development activities are funded by previous results. Tools and training are deployed only as-needed to accomplish organizational objectives, enabling the hard-wiring of Keystone Habits that drive further success without waste.

Team leaders may earn a LSS Green Belt certification and Quality Directors can qualify as a Black Belt after overseeing several projects. Together they serve as a nucleus of capacity to create patient-centered value driven by necessity and pull, rather than top-down push and a “train everybody” mentality, which are rarely effective.

How to Begin

It is easy to get started. Call or email Jamie Martin, Sigmed Master Black Belt, to talk over potential projects with the highest returns (303-717-0806 or jmartin@sigmed-it.com).