



July 2019

Volume 25, Issue 7

## **2019 Annual Meeting Planned Board of Director Positions Open**

Santel Communications Cooperative, Inc. will hold our 67th Annual Meeting on Monday, September 23, 2019. We will show our member/owners what has happened in 2018 and advise you of what's coming next. You will hear from the General Manager and the Board President, and the Board Treasurer will present the 2018 audited financial statements.



This year there will be votes cast for Board of Director seats in two of our three cooperative territories. We encourage you to consider if our board would be a good fit for your talents and interests. The first open position is for the North territory which represents Alpena, Wolsey and Woonsocket. Because there are already two directors from the Woonsocket exchange, according to By-Laws, the open seat must be filled by a member from either Alpena or Wolsey. The second open position represents our South District and the exchanges of Ethan, Parkston and Tripp. Any member from these exchanges is eligible to run for this seat. **Ask not what your cooperative can do for you, but what you can do for your cooperative!**

To run for the Santel Board of Directors, a candidate must obtain at least 15 petition signatures from active coop members residing in the district for which they would serve. An executed Conflict of Interest Disclosure and Qualified Certification Statement must be presented at the Santel office, along with the signed petition, by no later than 20 days in advance of the Annual Meeting date. Petitions and other paperwork will be available

at 308 S Dumont Ave in Woonsocket or by calling 796-4411. You may also email to [info@santel.coop](mailto:info@santel.coop) to receive a copy of the petition or to learn more about the roles and responsibilities that come with being a member of the Santel Board of Directors.

***Morrey Overby of our  
Parkston office has a  
Santel Anniversary this  
month...  
15 years!  
Thanks  
for all  
you do.***



## **Board of Directors Allocates \$1.6 Million**

Our auditors have finalized the audit of the 2018 fiscal year and based upon their recommendation, your Santel Board of Directors has approved a capital credit allocation of \$1,649,416.00. Each member that did business with the cooperative in 2018 will receive an allocation statement that explains their percentage of the profits. Statements will be sent sometime in July. Santel provides FiberMaxx Broadband Internet, telephone and digital TV. We are your local coop with local employees and all profits earned come back to you, our owners...the more business you do, the more you earn!



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri


[www.santel.coop](http://www.santel.coop)

Email: [info@santel.coop](mailto:info@santel.coop) 796-4411


Santel is an equal opportunity provider and employer.





# Remote Control 101


We get a lot of calls and questions from customers about using their remote controls. Don't let all of the buttons intimidate you...most of them have a very useful purpose and they provide multiple ways to perform the same task. Once you find your preferred way to run the remote, you'll find there are a lot of buttons you won't ever use. In a previous newsletter we talked about the colored buttons and their purposes, so this month we're focusing on the buttons shown at left. These buttons are primarily used in conjunction with either the DVR or with Restart TV. Reminder, Restart TV is where you can restart any program in progress so long as this icon appears in the guide: 





 These buttons allow you to rewind or fast forward thru recordings on your DVR or on programs that you've restarted...allowing you to catch back up to live programming.


 These buttons allow you to skip back or skip ahead within DVR recordings or programs you've restarted. You can choose how many seconds you will Skip Back or Skip Ahead so that you can jump around recordings at the speed that works best for you. Go to MENU>SETTINGS>RECORDING


 The LIST button is for DVR users to see all of the currently recorded programs.


 The Record button is for DVR users to set either one-time or series recordings. Press this button when viewing the guide or zapper bar and the recording options will appear.

 The LIVE button is used when you've restarted a program and wish to return to live TV.

 The Stop button is used with the DVR to stop viewing recorded programs. You'll be offered option to keep or delete the program upon stopping.

 The PLAY (arrow) and PAUSE (two lines) are used when watching either programs that you've restarted or for DVR users they are used when watching recorded content or when pausing live TV.

 The GUIDE button brings the guide into view so you can see what's currently playing as well as future programming for the next several days. You can customize the size of the guide to your own preferences in terms of how many rows or columns are visible. You can also choose whether the guide overlays your program or if your current program will be shown in the upper right corner.

 These buttons allow you to move around the guide (up, down, left, right). You press OK to select your program.



## Directory Additions

### LETCHER

Stach, Stephen 248-2213

### PARKSTON

Dynamic Chiropractic 928-5000

### WOLSEY

Buzz'n Coffee Company 883-4004

Mary Langbehn 883-4171

## Telecommunication

### Relay Service

Relay South Dakota enables deaf, hard-of-hearing, or speech disabled persons to communicate via telephone. The service is available 24 hours per day, 365 days per year with no restrictions on length or number of calls placed. All calls are strictly confidential and no records of conversations are ever kept. There is no charge to persons who use this service. It is funded by the \$.15 per line fee you see on your bill each month.

To use TRS:

1. Dial 7-1-1 from anywhere in South Dakota or 1-800-544-1113 from anywhere outside the state.
2. Ask the communication assistant to dial the number you're calling.
3. The assistant will type the spoken words to the TTY user and voice the typed words back to your standard phone.
4. Speak slowly and clearly to the person you are calling, not the assistant.
5. Remember to say "go ahead" each time you finish speaking to let the other party know it's their turn.



*Santel Communications has unclaimed checks that need a home. See if you know anyone on the list which can be found at [www.santel.coop](http://www.santel.coop) (see link for Unclaimed Checks at the top).*