

L.H. COOK PLUMBING & HEATING LTD FACTSHEET LHC-FS007

Testing of Safety Controls

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Modern Oil fired boilers and heating systems can have an array of inbuilt safety Controls or features including but not limited to:

Pressure Relief Valves, High Limit Thermostats, Photo Electric Cells, Control Boxes and Remote Acting Fire Valves.

Some items are tested as part of the Service/Repair process, others may need a physical test to check them. Certain items are more likely to fail or fail to reseal or reset than others.

If during a visit we have to test a safety control, and during the process of this test the item fails or fails because of the test, L.H COOK PLUMBING & HEATING LTD and their staff will not be to blame for any damage or failure of the part; it will be replaced and the customer will be invoiced accordingly. We accept no responsibility or liability to replace or supply free of charge, any worn, damaged or seized items etc., that may fail or become damaged or cause damage due to age, wear and tear, customer neglect or means beyond our control; or any subsequent damage or loss, loss of business, profits, charges, expenses or other problems incurred because of these parts.

If a Customer specifically refuses to have any Safety Control tested due to the possibility of additional costs incurred, then a Potential Safety warning may need to be issued due to the refusal to test the Safety Control.