

Bathroom Installation

When you commission East & Gray to install your new bathroom, you can rest assured that you are in safe hands. Our director – Tony will guide you through the process from start to finish.

A typical bathroom consists of the following stages:

Site Visit – We measure up and assess the work in detail. We will listen to your requirements and make helpful suggestions to make sure you get the most out of your new bathroom.

Quotation – We will provide you with a detailed quotation, which shows exactly what is included and the overall installation cost. We will also list all the bathroom suite items (bath, shower, toilet, etc) following discussions with you. Our quotation is a fixed price to include everything required. It will not increase and will be the price you pay once work is completed and you are entirely satisfied. If you accept our quotation, then we schedule your work. We never ask for a deposit from you, as we work on trust.

Schedule – We typically have several weeks lead time before we can start your new bathroom, but we will agree a start date up front. Bathroom installation normally takes between two and three weeks from start to finish.

Installation – On the start date, we will turn up and start work. Our director will be there every day, to make sure that you are happy and the work is going to schedule and that there are no issues.

Strip Out - Our team will start by removing your old bathroom, including all suite items, tiles, flooring, plumbing, electrics and anything else. Once we are back to bare walls and floor, we move on to the next stage.

Structural Alterations – We often have to make structural changes to a room for example, moving a wall or changing the position of a door or window.

1st Fix – This is when we install the new infrastructure for your new bathroom, including pipework, drainage, electrics and carpentry. We then prepare the walls and floor, ready for tiling or decorating. This often involves plastering and installing a new floor sub-base and perhaps electric underfloor heating.

Tiling – The walls and floor are then tiled by our expert tiler, using top quality adhesives and grout.

2nd Fix – This is when we install your new bathroom suite, lighting, vanity units

Siliconing – We seal all suite items with top quality silicone

Commissioning – Your bathroom is then thoroughly tested and commissioned and then snagged – first by us and then by you. It is unusual for a customer to find something which we have not already noticed and rectified. Once you are entirely happy, then we invoice you for the work.

Guarantee – All our bathrooms are fully guaranteed for 12 months. We treat our after-sales service as importantly as our initial contact with you. We want you to be so delighted with our work that you tell others about how good we are.

For more information, free advice and a quotation, please call or email us.



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