

## **Bed Bookings Terms & Conditions**

### **Bed Availability**

For accurate availability please call or email the venue, the online booking tool is updated every 24hrs.

### **Number of people per bed**

The bed packages show the maximum number of people allowed per bed, if your group is of higher occupancy you will either require a bigger bed or more than one bed subject to availability.

### **Bottle Packages**

The Bottle Packages are fixed, the bottles included cannot be exchanged for other drinks or other products.

### **Pre-Payment**

Beds booked in advance require a full pre payment which can be paid via our PayPal account please contact the venue for details.

### **Bed Allocation**

Work in a first paid first served basis.

### **Pre-Paid reservation for beds until 4pm**

Pre paid beds must be occupied before 4pm, if you have not arrived for your reservation before 4pm we will re-sell the bed and NO refund will be processed.

### **Minimum Spend**

The minimum spend rule applies to tables & beds on our special event days.

### **Dress Code**

We do not allow vulgar hen/stag party accessories at the venue.

### **Age Limit**

We have a very strict over 18's policy at our pool and surrounding area. Families are welcome to dine in our restaurant but children must be accompanied by an adult at all times.

### **Food & Drink**

It is NOT permitted to bring any food or drink inside the property or to take any bottles/drinks outside of the property. Bottles may also not be kept for another day.

### **Opening Times**

SOHO is open from 11am until 7pm (except for special events were specified)

### **Storage**

SOHO does not store clients items, bags or suitcases unless agreed prior to arrival. Any storage of client belongings is at the clients own risk.

### **Dogs**

We do not allow dogs in or around the pool area. The restaurant will allow small well behaved dogs on a leash.

**If you have any further questions please email [reservations@sohopoolclub.com](mailto:reservations@sohopoolclub.com)**