

PRODUCT OVERVIEW

The Credit Management add-on for SunSystems is designed to automate and streamline the processes involved in good credit management. With greater automation of chasing procedures, it's possible to chase sixty customers in the same time that it takes to chase just six using manual methods.

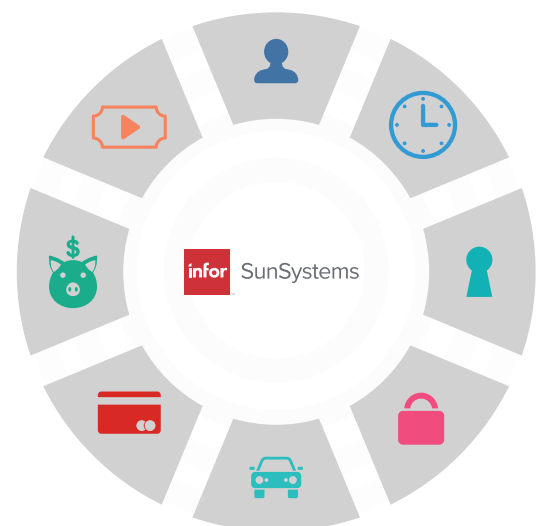
CREDIT CONTROL AUTOMATION

The Credit Management add-on for SunSystems greatly reduces the work load of credit controllers, enabling more time to be spent on lowering the amount of money owed and sorting out disputed invoices.

Gain insight into the state of your cash flow and understand issues within the credit control procedure. For credit controllers, the home page indicates any outstanding item that need to be monitored, highlighting where efforts need to be directed. In addition to this, the add-on can write batches of letters, place accounts on stop, and create diary entries for users to telephone customers.

KEY FEATURES

- » Improves cash flow
- » Increases working capital
- » Increases productivity
- » Get paid faster
- » Reduces long term overdue balances
- » Faster dispute resolution
- » Improves communication with customers



THE CHASE SCREEN

The chase screen gathers all the details about a customer, from outstanding invoices, contact names, and email addresses to previous chase history and notes. Here pre-defined reasons for non-payment can be selected and the credit management add-on suggests means of overcoming the issue.

Users can also flag invoices as being on dispute and then start a simple workflow process to help correctly record the required information. At the end of a telephone call the credit management add-on automatically suggests the printing of supporting paperwork from predefined templates. This greatly reduces the time between calls and improves the whole cash collection process.

REPORTING

With an extensive list of reports at your fingertips, your data is presented in an easy-to-analyse, graphical format, giving you instant insight into your business' debtor situation.