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**[5450]-23**

**M.L.L. and L.W. (II Sem.) EXAMINATION, 2018**

**INDUSTRIAL SOCIOLOGY AND PSYCHOLOGY—II**

**Time : Three Hours**

**Maximum Marks : 100**

**N.B. :—** (i) Answer any *five* questions.

(ii) *All* questions carry equal marks.

1. Define 'Communication' and explain the various modes of employee, employer communication in industry.
2. Training plays an important role in increasing Performance, Productivity and Profitability of the company. Elucidate.
3. What is Performance Appraisal. ? Discuss the modern methods of performance Appraisal.
4. The relationship between the formal and informal organization of industry is not supplementary, but interactive. Explain and bring out clearly the importance of informal organization.
5. Critically examine the role, functions and duties of an 'Executive' in a modern Indian organization.

P.T.O.

6. 'Industrial Psychology is the application of Psychological Principles and facts to the behaviour of the people at work in industry'. Comment with reference to the nature and scope of industrial psychology ?
7. Explain the importance of leadership in industry.
8. Write short notes on any *two* :
- (a) Causes and remedies of industrial accidents
  - (b) Fatigue and burden
  - (c) Factors which determine Industrial morale
  - (d) Definition of Industrial Sociology.