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Seat No.	
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**Master of Labour Laws and Labour Welfare (Part – II) Examination, 2012
Paper – VII : INDUSTRIAL SOCIOLOGY AND PSYCHOLOGY**

Time : 3 Hours

Max. Marks : 100

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. 'Industrial Sociology is concerned with industry as a social system which affects the structure, functions and changes in the system'. Comment and discuss the importance of the study of Industrial Sociology.
2. What is meant by 'Industrialisation' and 'Urbanisation' ? Examine the modern trends and effect of Industrialisation and Urbanisation on the family and caste system in India.
3. Define 'Communication' and explain the importance of Communication in Industry. What are the various modes of employer-employee communication in Industry ?
4. Explain what is meant by 'Formal' and 'Informal Groups' ? Examine the role of the Formal and Informal Groups have to play in Industrial Organisations.
5. Examine the various "Psychological Tests" that are used for selecting employees in Industry. What is the objects of these tests ?
6. What is meant by 'Morale' ? Critically examine the various factors that determine industrial morale.
7. Explain the concept of conflict and examine the Socio-psychological causes of industrial conflicts in an industrial organisation.
8. Explain the meaning of Fatigue and Boredom. Explain the difference between the two. Examine how fatigue is to be measured ?
9. Write notes on **any two** of the following :
 - a) Attitude and job satisfaction.
 - b) Modern methods of Performance Appraisals.
 - c) Causes and remedies of industrial accidents.