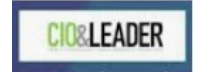




Suswaram Sridhar
IT Advisor, Strategist & CIO



Transformation Leader & Motivational Speaker

Extensive experience of 3+ decades in Digital / Business Transformation, Global Service Delivery Management, IT Operations & Leadership and Operations Excellence. A versatile, high-energy multi-tasking professional with the merit of executing prestigious projects of large magnitude. Cost-conscious, reliable IT leader offering a proven history of success supervising, planning, and managing multifaceted IT projects, complex dependencies and multi-million dollar budgets."

Education:

Masters in Business Administration
IIM B - Strategy, Operations & IT Mngt
MIT – User Innovation

Expertise:

Digital Transformation Advisory

- Suggest Technology Refresh
- Guide new technology strategies, adoption & investments
- Go-to Market Strategies for IT Deliveries

Enhancing IT Operational Excellence

- Build right skill sets and improve team performance
- Assess and select the IT Suppliers and products.
- Guidance to optimize IT Cost
- Guidance on key business/IT issues and challenges

Provide Excellence in IT Deliveries

- Advise on adaptive risk governance framework
- Best practices in IT Delivery
- Guidance on implementing product and service Mngt.
- Strengthen resilience
- Suggest on harnessing data intelligence and architecture (eco-system)

Industry Experience - Manufacturing, Information Services, Consulting, Software, Retail, Government, Technology, Process, Distribution, Automobile, Legal, Insurance, Healthcare and Press. Experienced in Fortune 50 multinational conglomerates, mid-size Organizations and

Leadership Experience - Held leadership roles (as VP, Global CIO, CEO and Advisor besides other roles) and led large, multi-country IT delivery teams (>1750 people), drove process excellence, built teams for IT Delivery, grew revenue at start-ups.

Business Ops Experience - Champion for over 12 Quality initiative implementations (SEI & SSE CMM, PCMM, ISMS, ISO, SoX, BS7799, SoC and Six Sigma). Drove initiative to rationalize IT portfolio involving over 260 applications. Directed start-ups & business process transformation resulting in cost reductions, efficiency gains, agility and competitive advantage. Start-ups offering ERP, CRM, BI, ECM, CCM, Managed Services and IoT (Internet of Things) solutions.

Technology Expertise - (Technologist |Data Science Practioner) Analytics Platforms, BI & Visualization Tools, ERP, CRM, Practicing Big Data Implementation (Hadoop/Spark, NoSQL), Software Development (Platforms - MS, Java, IBM, Oracle and Mobile App Development).

IT Management - BPM, Budgets, Careers, Contracts, Cost Optimization, ITIL, Leadership, Cloud computing, Staffing, Training, Vendor Management, Enterprise Architecture

Project Types - E-Commerce B2B * E-Governance (Pilot) * SCM * Software Development / SI * Software Maintenance & Support* Ecommerce B2C * Help Desk * IoT * ECM, CCM & DAM * IT Service Management * ERP Implementations (Customization, Upgrade, Migration, Unification & Optimization)

42,210 hours of Project Management * **351+** projects delivered of **850M USD** * **252+** FTEs & **1528+** vendors * **Fortune 50** companies experience * Best delivery of **0.3** defects per man month * **35 crores** of IT budget * Managed **2250+** end point devices * Application serving **30+ million** lives * Managed **72** servers and **261 TB** of storage * **9** Data centers and DR with **99.999%** uptime * **87%** of resource utilization * **81K** lines of coding * **98%** improved cSat * Reduced employee turnover by **38%** * Contributed to **45%** growth in top-line * Enhancing the business of **3** start-ups.

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