



**UK PELLET
COUNCIL**

Quality Management Day, 14th March 2019

The Stanneylands, Stanneylands Rd, Wilmslow SK9 4EY

9.00 - 9.30 **Registration**

9.30 – 11.15 **Setting the Scene:**

ENplus® QM Requirements Matthew Goodwin, UKPC

ENplus® Sampling Requirements Helen Bentley-Fox, Woodsure

ENplus® Handbook v4 changes TBC

11.15 – 11.30 **Break**

11.30 – 12.30 **Fire and Explosion Safety in Wood Pellet Handling and Storage**

Prof Mike Bradley, The Wolfson Centre

12.30 – 13.30 **Lunch**

13.30 – 14.45 **QM in Production**

Hugh Montgomery, Land Energy

QM in Distribution

Mark Anderson, Balcas

QM in Complaint Handling

Steve Duff, AMP Clean Energy

14.45 – 15.00 **Break**

15.00 – 16.45 **Roundtable Discussions**

16.45 – 17.00 **Roundup and Chairman's Observations**