



Philippa Brown

Senior conflict expert and mediator with 20+ years international and UK experience. Pip considers herself successful when she has enabled people involved in a conflict to move on.

Pip has always been interested in understanding what's going on under the surface of conflicts. She built her career understanding and engaging in conflict drivers and dynamics, as a civil servant, consultant, mediator and Samaritan volunteer. Clients praise her collaborative empathetic approach, which builds and enhances relationships that have become fractious and dysfunctional.

A CMC-registered mediator, Pip founded Conflict Insights to work on reducing the harm that conflicts have on individuals, internationally and at home. Pip provides her expertise to a range of clients including the UK government, European Union, housing associations, charities, development agencies and think-tanks. Pip now uses the experience and skills she developed working in international conflict environments to reduce the negative effects of conflicts closer to home.

Pip is practical, calm and incisive. She works flexibly to create a problem-solving, transformational framework for parties to achieve a result that each is happy with. Pip has a track record of collaboratively supporting clients at all levels, naturally building rapport to understand their concerns and working through to a positive conclusion. She is often praised for her 'calm authority', which she uses effectively to maintain an effective environment for constructive discussion.

When not immersed in conflict, Pip can be found tootling around on her clarinet, or learning about bee-keeping.

SERVICES

- Mediation: workplace; community; civil; international
- Facilitation
- Conflict coaching
- Training

MEDIATIONS

- 2021: The TCM Group Resolution Consultant
- 2021: UK Mediation Affiliate Mediator & Trainer
- 2021: Mediation services provided to Poplar HARCA
- 2021: Community mediation – boundary dispute
- 2021: Community mediation – noise disturbance dispute
- 2020: Community mediation – boundary dispute
- 2020: Community mediation – noise disturbance dispute

TESTIMONIALS

- “Philippa brings huge experience and insights on conflict, peace and security issues. Her interpersonal skills are brilliant and I am always very impressed by her ability to manage difficult client/stakeholder conversations with such skill, composure and professionalism.” (Client)
- “Philippa has an unusual mix of skills in that she is both very clear thinking on technical issues and has fantastic interpersonal abilities. I have...always been impressed by how she has been able to marshal the key relationships and resources to deliver important results. She achieves results by listening brilliantly to understand the issues and bringing people along with her.” (Client)
- “Philippa brings a wealth of diverse experience tackling complex issues of conflict and peace-building from a wide range of contexts. And she brings outstanding interpersonal skills in working through the trickiest of relationship issues.... building rapport, understanding her client's interests and working collaboratively through challenges to deliver results” (Client)

QUALIFICATIONS

- CMC-registered, CEDR-accredited mediator
- CEDR-accredited workplace mediator
- ADR Group-accredited online mediator
- MA International Relations; MPA (Master of Public Administration); BA (Hons) Politics
- Trauma Risk Management (TRIM) trained