

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850 (per call)	34.56c (Bill Pay) 30.49c (Prepay)
0818, 1890 (LoCall), 0700	34.56c (Bill Pay) 29.48c (Prepay)
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see page 7.

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890 - 1 number search	Bill Pay (includes text msg delivery) 3.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute) Prepay (includes text msg delivery) €4.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute)
International 11860 / 11818 - up to 2 number searches	€1.32 per call + €1.22 per minute

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection.

Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining months of your minimum term (where applicable). For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit).
Change of phone number	€15.25
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).