



Customer Story

Combining expertise in everything from CO2 Indexing to Climate Emergency Strategies, Eunomia is a leading consultancy who advise public, private and third sector organisations globally on how to make sustainable choices and implement long-term, eco-friendly strategies, generating both commercial and environmental gains in the process.

Formed in Bristol in 2001, the business has grown to employ over 100 staff around the world, with three offices in the UK, as well as international offices in USA, Belgium, Greece and New Zealand.

Having previously managed their payroll and finance functions using Quickbooks, Eunomia implemented NetSuite in 2018 to improve their processes and reporting as part of a strategic growth initiative. David Gibson, Business Manager at Eunomia explains:

“In order to achieve our growth targets, we needed a system to drive real improvements in our execution, and provide live, comprehensive reports across all elements of the business. NetSuite stood out to us as it could incorporate finance, CRM and project management within a single datasource, which was a huge advantage to us both in terms of our operations, as well as the reporting requirements of our business.”

Between 2018 and 2020, Eunomia had grown from 60 to 100 employees, and with plans for further growth by the end of the year, the ability to quickly and effectively run payroll was critical. David Gibson continues:

“Payroll was always a priority given our growing staffing numbers. We had reached breaking point with our previous software. It was inefficient and the reporting did not provide the level of analysis we required

“We needed to remove manual processes and improve our understanding of our labour costs within the wider context of our business.

“The fact that Infinet Cloud was actually developed on-platform, within NetSuite, meant that we were instantly familiar with the interface and could extend the single datasource to include the management and reporting of our largest, and most rapidly evolving cost.



“When we met the team and saw how comprehensive their solution was, it was an obvious choice. Infinet Cloud have been great since our first meeting, they are friendly, knowledgeable, have a real ‘can-do attitude’ and have been happy to continue supporting us beyond the implementation. We have only been using the software for a few months, but we have already seen significant time savings in our processing, and more importantly, the data we need is now available to us, live, as part of our core business system”



Wayne Crosland, UK Sales Director for Infinet Cloud adds:

“More often than not, companies who implement NetSuite do so because they are growing and they recognise the power in unifying their data and processes within one, single system. By extending the solution to include the management of payroll natively in NetSuite, our software ensures that businesses can bring that final piece of the puzzle within their system and put their people at the heart of their strategy.”

About Infinet Cloud

Founded in 2008, Infinet Cloud is the only on-platform payroll solution for NetSuite. Our software is HMRC Accredited and is the highest rated “Native Application” on SuiteApp.com. Running completely within NetSuite and linked to your nominal ledger, our SuiteApp allows you to transform your payroll from an operational to a strategic function within your business.

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