



L.A. Styling Terms & Conditions:

Hair/Makeup Consultations:

- ◆A trial/consultation with myself will be held at my place of work, which is in Deal, Kent. This venue is excellent for space for group bookings and has a wide range of equipment! If this is difficult for you, we can discuss alternative arrangements.

- ◆Bridal /hair 'in-salon' consultations are not carried out on Sundays or Bank Holidays.

- ◆Bridal hair & makeup trials will not be booked of the month of December.

- ◆All tools and equipment are fully sterilised prior/during and after each consultation carried out by Lee Ann.

- ◆If a technical service of which chemicals are applied to a client's skin, a patch test is required 24-48hours prior to service. If a client declines a patch test, this service will be declined.

- ◆In a rare occasion that an infection/infestation is noticed on the hair or scalp during consultation, a client's service will be postponed seeking medical advice or treatment by a phasician.

◆Any person/s seeking a technical service under the age of 16year will need to seek parental consent.

◆A single client supplement of £40 will be added to weekend weddings of May-Oct. £25 will be off-peak times.

Client Responsibilities:

◆Any products that are supplied by the client; Lee Ann Grevatt will not take any responsibility for process/outcome.

◆Lee Ann (L.A.Styling) must be made aware of any allergies or medication that a client has during consultation; in this case a patch or strand test may be required or alternative products may be used. This is extremally important as this could affect the service.

◆If in the rare occasion that an infection is noticed; a client's hair/makeup service will not proceed. This must be made aware before a client's service has taken place.

****The client agree's to release Lee Ann Grevatt (L.A.Styling) from any liability of any skin/scalp complications due to allergic reaction.****

Travel:

◆When traveling to a venue, the first 10miles are included in an appointment. For distancines over this will be an addition of 45p per mile.

◆Parking/public transport/congestion/Toll charge or Dart charges will be payable to the client.

Payment Requirements:

In-Salon Services:

◆Any 'In- salon services' must be paid on the day by Cash, BAC's, or Card.

◆In rare occasions, some services may need a small deposit,this will be discussed on booking.

Bridal/Special Occasion Hair & Makeup

◆Bridal/special occasion hair or makeup consultations must be paid on the day by Card, Bac's, or cash.

◆A non-refundable deposit of 20% for wedding day hair/ or makeup service is needed to secure your appointment. This must be paid up to 7 days from the date of consultation. Failure to make payment will result in your appointment being terminated.

◆A wedding day balance, (less deposit) must be paid 1 month before the set date, if payment is not made the booking will be terminated.

◆Any bookings made 4 weeks prior to your special day; 100% of payment is required which must be paid on consultation.

'No-Shows' or Cancellation:

In Salon bookings & Bridal/Special Occasion

In Salon bookings:

◆If in the unlikely event an appointment is a 'no-show' or a client cancels 24 hours prior to an appointment and cannot be re-filled, 100% payment of service may be required. This would be down to Lee Ann's discretion.

Bridal/Special Occasion

Cancellations by myself due to ill health, act of God, personal emergency, a client will receive a 100% full refund. If this occurs, I will try to find an alternative hair/makeup artist to carry out your service. They will be given a detailed brief of requirements and any additional products to fulfil this service.

◆Any cancellations made by client, payments already made will not be refunded.

◆If a booking is cancelled 4 weeks prior to wedding/special occasion; 30% of the invoice will need to be paid.

If a cancellation by the client is made 7 days prior to service, 100% of invoice is to be paid.

◆Lee Ann (L.A.Styling) is more than welcome to make adjustments to numbers of a bridal party. If an individual cancels up to 4 weeks prior to wedding date, 30% surcharge will be added to original invoice.

◆If additional person/s are added to a trial/wedding day, please inform Lee Ann as soon as possible. This is to make sure adequate tools/equipment and timings are taken into account.

Sundays/Bankholiday Weddings/Special Occation:

◆£50 surcharge for Sundays/Bank Holidays Bookings

£30 Out of hours (Before 7.30am)

Images:

◆Prior to service, Lee Ann (L.A.Styling) may ask clients if photo images can be taken of client's hair/makeup looks to build her portfolio and social media platforms. If you do not wish this to happen, please make this aware to her.

Business Insurance Et Liabilities:

◆Lee Ann Grevatt (L.A.Styling) has full public liability insurance by a reputable broker.

◆Any hair/makeup artist brough into assist Leeann (L.A.Styling), will have the relevant insurance.

◆Lee Ann Grevatt (L.A.Styling) is not liable for any suppliers that are recommended to clients.

Wedding Insurance:

It is encouraged that brides obtain a wedding insurance.

Client Signiture:

Date:
